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12/14/16

The Salvation Army of Dane County Winter Weather Protocol:

On nights of extreme weather conditions or cold (20 degrees or below) all families and single women in need of shelter are welcome to use shelter despite usual capacity and shelter night limits. Space may be crowded but we will not deny anyone who is in need of our Emergency Family Shelter and Women's Shelter.

For those who need to stay in our Women's Shelter, they may call the toll-free Housing Resource Hotline at 855-510-2323 (option 2) to listen to an updated automated message stating whether or not it will be a "cold weather" night. These nights are not counted towards their 90-day/year shelter night limit. Women may access shelter starting at 5pm each night with check-in beginning at 6:30pm.

For those who need to stay in our Emergency Family Shelter, they must call the toll-free Housing Resource Hotline at 855-510-2323 (option 3) before noon and express need for shelter that evening. All calls are returned to interested families between 12pm and 1pm to confirm their space in shelter. If a family does not have access to a phone, families may add their name in-person at The Salvation Army. Families are asked to call in as they normally would on "cold weather" nights to help staff prepare for that evening. There are no time limits for how long families may access Emergency Family Shelter. Check-in starts at 4pm each night for families.

Information about these nights will also be on the Homeless Services Consortium's website <http://www.danecountyhomeless.org>

Please note: Even on a "cold weather" night behavioral issues may result in being asked to leave shelter that night or a temporary suspension for safety of other residents. However, staff will attempt to accommodate all women and families in need of shelter.

Please contact me with any questions or concerns,

Carly Soby, MSW  
Housing Coordinator  
Salvation Army of Dane County  
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