

The Salvation Army Women's Shelter

Emergency drop in shelter for non-male identifying individuals experiencing homelessness.



The drop in shelter is located at 630 East Washington Ave. The shelter houses non-male identifying individuals nightly without a limited stay policy.

Operating Hours: 4:00PM-7:30AM

Intake: 4:00pm – 5:00pm

- Guests with employment or previously scheduled appointments who cannot arrive during intake hours must reserve a bed for late entry by calling the Women's Shelter line at **(608) 250-2226** before 4:00pm on each day of late entry.
- Late check in is available if guests have a work or school schedule on file or are referred to the shelter after check-in by police/EMS, hospital, or outreach providers. To gain late entry to shelter the referring provider must call staff before shelter entry and confirm that the guest has been screened for COVID-19 symptoms that day.

Weather Nights

- Salvation Army and Porchlight work together to determine when inclement weather nights go into effect.

On a weather night, guests currently under suspension may access shelter that night. See the HSC website:

www.danecountyhomeless.org/inclementweatherinformation

COVID-19 Safety Precautions

Salvation Army staff has worked with community partners to create and implement new protocols to help keep shelter guests and staff safe during the pandemic.

COVID-19 Health Assessments: Nurse volunteers screen everyone each night. Guests experiencing symptoms consistent with COVID-19, tests positive, or have been a contact to a positive case will be safely referred to the medical respite hotel.

Physical Distancing: All shelter guests must practice social distancing (6 feet from another person) and follow normal preventive actions, including consistently cleaning hands and avoiding touching eyes, nose, or mouth with unwashed hands.

Face Coverings: All guests and staff must wear *face coverings* at all times (other than when you are sleeping). Masks will be provided by staff if needed.

Hygiene: Increased hand sanitizing stations have been placed throughout the building.

Custodial Services: Additional maintenance staff have been hired for increased daily cleaning services including daily laundry.



What is Different:

- The Shelter is open nightly from 4pm-7:30am
 - The 90-day policy is no longer enforced.
 - There is no bed capacity
 - Increased locked storage closets for your personal belongings.
 - Moved sleeping arrangements out of gym into rooms upstairs (**picture to the right**). Largest room has a capacity of 4 people.
 - Access to onsite laundry machines for personal laundry use.
 - Decreased length of time for suspensions.
 - Started offering mail services (can now use 630 East Washington Ave as your address for *essential* mail).
 - Increased sanitation procedures
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Shelter Support Services Include:

- Meals three times a day
 - Breakfast: 6:30-7:15am
 - Dinner: 5:00-6:00pm
 - Snack: 8:00pm
- Hygiene supplies
- Onsite Case Management and Coordinated Entry Services
 - Housing Search
 - Employment search
 - Benefit eligibility and connection
 - Housing applications
 - Community resource connections
 - Landlord mediation and support
- Onsite access to Mental Health Services
- Onsite access to limited Medical and Dental Services
- Increased onsite shelter staff support
- Emotional support animals approved with documentation
- Linens
- Personal Laundry
- Transportation assistance
- Housing Navigation
- Evening Parking



Shelter Guidelines:

Guests are expected to observe all polices inside, outside and throughout the block radius.

- **To protect everyone's privacy, visitors are not allowed in the building or on property.**
- **Guests are responsible for their personal belongings.** If items are lost or stolen please report to shelter staff for immediate assistance.
- **Guests must be in the building by 9:00pm**, unless arrangements have been made and documented ahead of time with a staff member.
- **Guests will help create a safe and welcoming environment for everyone.**
- **Guests may not vandalize any shelter property.**
- **Guests may not bring weapons onto shelter property.**
- **Guests may not bring drugs or alcohol to shelter.** Guests may stay in shelter if under the influence but cannot use or bring substances inside.

Contact Information:

- **Phone Number to Reserve a Shelter Bed:** (608) 250-2226
 - **Shelter Cell Phone:** (608) 513-2392
 - **Shelter Reception Desk:** (608) 250-2200
 - **Website:**
<https://centralusa.salvationarmy.org/danecounty/>
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