### **Street Outreach Services Include:**

- Making contacts and developing relationships with people who are unhoused, residing in places not suitable for human habitation such as streets, cars, tents, and abandoned buildings
- Connection to basic needs, emergency shelters, and other community resources
- Connection to services such as medical, mental health, and AODA treatment, employment, and long-term supportive services
- Connection to housing
- Coordinated Entry is the system for connecting people experiencing a housing crisis to the appropriate services. This may include the VI-SPDAT assessment and referral to The Housing Priority List. Outreach staff may serve as *Coordinated Entry mobile hubs*.

### When to use this list:

This list is intended for situations where a person notices someone is sleeping in a place not meant for human habitation and wants to ensure they are connected to services. This list will help assist in making the appropriate referral.

Please note that this list is NOT intended to help in emergency situations.

### After making referral:

You may not get a call back when you make the referral. Please trust that the outreach provider got the message and is acting on it.



If any information needs to be updated, please email <u>slim@cityofmadison.com</u>.



# Street Outreach Providers – 2024 Dane County, Wisconsin

www.danecountyhomeless.org

### Street Outreach Providers 2024

#### **Briarpatch Street Outreach**

(Coordinated Entry mobile hub) Coverage: Dane County Target Population: Youth up to age 24 Contact: 24-hour Help Line, (608) 251-1126 Toll free (800) 798-1126 Or Text (608) 285-2276 (text checked M-F 9am-9pm)

#### Catalyst for Change (CFC)

(Coordinated Entry mobile hub) Coverage: Dane County Target Population: People experiencing unsheltered homelessness have or are currently experiencing homelessness or who have negative police interactions Contact: (608) 335-2872



#### Friends of the State Street Family

Coverage: All volunteer organization delivering essential resources to downtown Madison, remote encampments, and car campers Target Population: People experiencing homelessness Contact: Voice-to-text Outreach line: (608) 535-9394 outreach@fssf.org

#### **Madison Street Medicine**

(Coordinated Entry mobile hub) Coverage: Downtown Madison, State St., Capitol Loop, Public Library corridor, encampments Target Population: People experiencing unsheltered homelessness and housing insecurity with medical needs Contact: (608) 676-7826 info@madisonstreetmedicine.org Hours: Mon, Wed, Fri 9am-4pm; Tue 9am-6pm;

Thu 9am-8pm

#### Meriter HEALTH Outreach Program

Coverage: Dane County Target Population: Those who need help to overcome barriers to health care – transportation, lack of insurance, etc. Contact: Matt Julian, social worker, (608) 516-1322 matt.julian@unitypoint.org or

Michelle Hemp, RN, (608) 513-5527 michelle.hemp@unitypoint.org

## **Tellurian** (Coordinated Entry mobile hub)

Coverage: Dane County Target Population: People experiencing homelessness who have a serious/persistent mental illness Contact: (608) 509-3603 outreach@tellurian.org

### Urban Triage (Coordinated Entry mobile hub) Coverage: Dane County Target Population: People experiencing unsheltered homelessness and housing insecurity Contact: (608) 520-0741 info@urbantriage.org Hours: Mon-Fri 9am-4:30pm

#### VA Madison Homeless Program

Coverage: Dane County (also cover Columbia, Crawford, Dodge, Grant, Green, Green Lake, Iowa, Jefferson, Lafayette, Marquette, Richland, Rock, Sauk and Walworth Counties) Target Population: Former military members experiencing homelessness Contact: (608) 280-2095

#### Veterans Outreach & Recovery program

Coverage: Dane County Target Population: Veterans experiencing homelessness who are suffering with Mental Health and Substance Use Disorders Contact: Adayta Axelson Cell: (608) 215-6897 Adayta.Axelson@dva.wi.gov