

Outreach Committee Minutes

Monday, June 2, 2025

Noon-1:30 PM

1. Welcome and introduction

2. Updates and Announcements

a. Dane SoS (Street Outreach Services) update- Joe Galey

Things are going pretty good. Lately, there have been many people calling who are staying in their cars. Will be reaching out to agencies to train new staff and provide process reminders.

b. City County Homeless Issues Committee [budget listening session](#) on Monday, June 9, 2025, 5:30 PM.

Staff and program participants can register to speak or can submit written comments. City and County joint government committee: alders, supervisors, people with lived experience, business, police, homeless services staff. Committee meets once a month. Once each year hosts a listening session to help inform recommendations for City and County budgets.

b. Anything else?

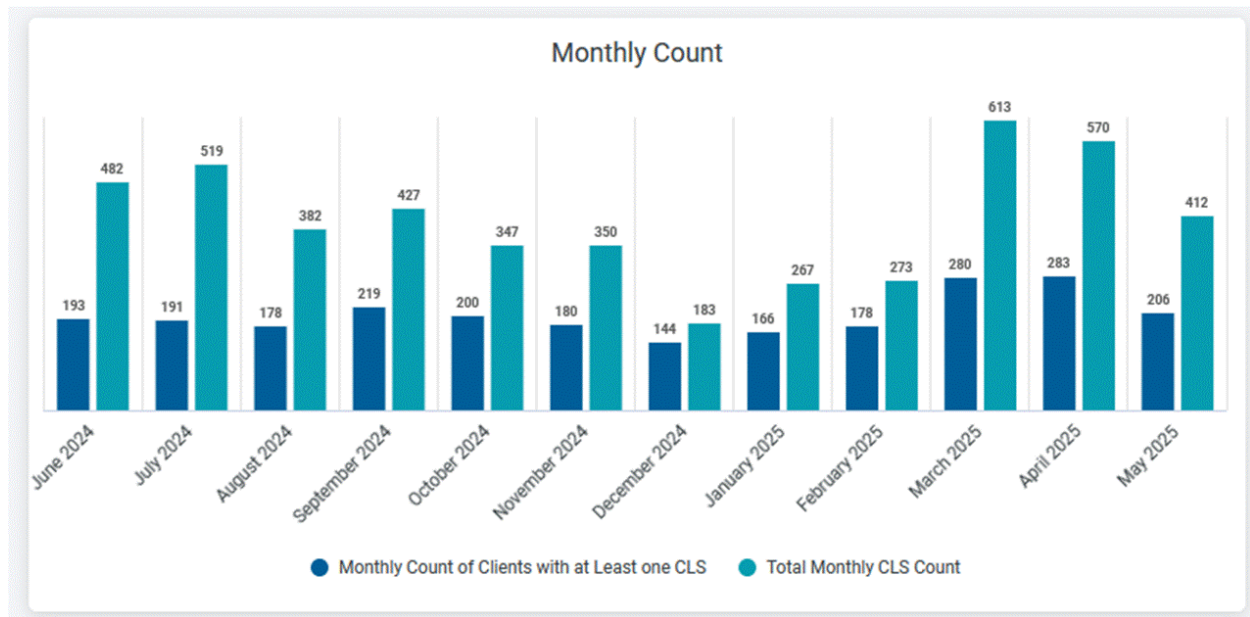
3. **HUD Budget Updates and Discussion**

Do not have details to have a discussion.

4. **Data Review**

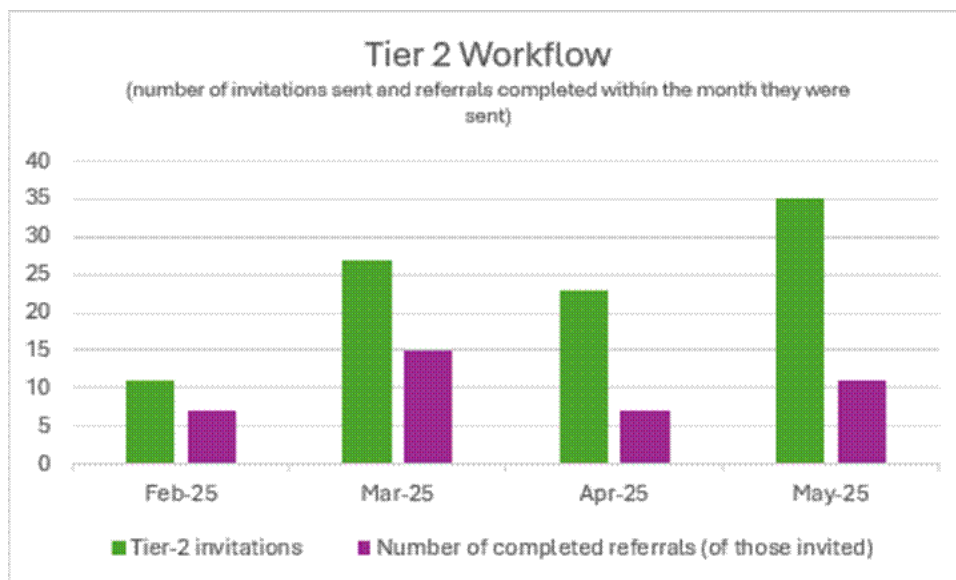
Instruction on how to run an outreach CLS report for your agency:

<https://icawisconsin.helpscoutdocs.com/article/379-street-outreach-monthly-contacts>

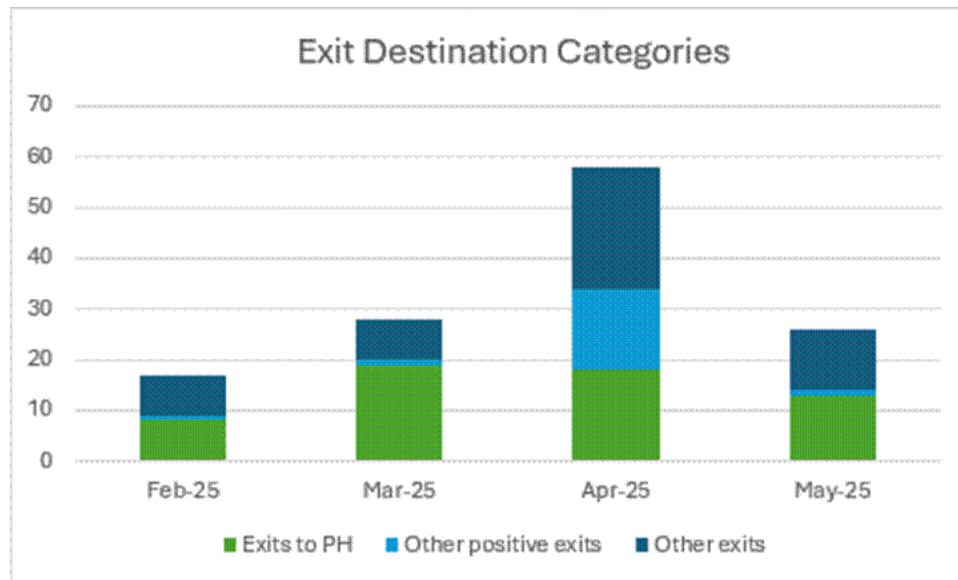


There was some confusion around Current Living Situation for children. You should only complete a CLS for the adult you are working with. The reduction in CLSs likely come from that clarification about not doing it for children.

Do we know how many people were in shelter during the month of May? Men's shelter May average was 284 for the women's shelter they have been around 95. So, at total of 379 for singles shelter.....some people may be using both shelters and enrolled in street outreach. New women's shelter may be able to accommodate 150 guests. Currently can go up to 140.



In May, 35 Tier 2 invitations were sent and 11 assessments were completed. People who complete the Tier 2 assessment have about a 1 in 3 chance of getting housing. People in Tier 2 stay in Tier 2 as long as they remain eligible for the program.



5. Street outreach exit policy: Written Standards Upcoming Update (60 day auto exits) and Outreach Exit Policy

The written standards workgroup discussed streamlining the HMIS auto exit policy between shelters and outreach programs. Currently shelter uses 60 days and outreach uses 90 days. The plan to make it 60 days will go to the HSC board for approval. Let's discuss how this impacts the outreach exit workflow and come up with a consistent policy. We need to be on the same page.

Review of the Written Standards for Street Outreach

Long-Term Engagement and Participant Exit: Generally, outreach staff will remain committed to supporting individuals until they obtain permanent housing. Participants will be exited from the street outreach program when they have:

- a. Secured permanent housing; or
- b. Enrolled in other supportive services, such as CCS, CSP, and shelter case management services, and expressed no further desire to receive street outreach services. (Street outreach staff can continue to work with participants enrolled in other case management services if they meet the street outreach eligibility and wish to continue to work with street outreach.); or

c. Had no contact with outreach staff for a continuous period of 90 days, despite staff's efforts to connect.

Discussion

Looking to create shared understanding around when people are exited from street outreach.

Example: You know that someone is incarcerated due to online search. What do you do currently in terms of exits?

- I usually don't do anything just to see what might happen. If information indicates they might be transferred out of State or to prison, would likely exit them.
- Will check ccap for information on court proceedings
- When do you start looking to see if someone is in jail? Is it a length of time without seeing them or what triggers that search?
- My recommendation is to only exit if they have a high bail amount (over \$2000) and have a next court date that is 60 days or have been sentenced and you can see it will be over 60 days

This is important due to how Tier 1 scores are calculated. If agencies are doing things differently, participants will have a different impact based on which agency they are working with. Consistency across programs is beneficial to program participants.

What if someone goes into treatment? Do you keep them enrolled? What happens with CLS?

Sometimes people have high bail, but somehow are able to come up with it (family, agencies that make the payment). We may not want to make an exit determination based on bail amount.

If you know someone will be in an institutional setting within 60 days (hospital, jail, treatment), you should exit them. Most people in the meeting were okay with this or didn't have a strong opinion. We will discuss this at the next case conferencing meeting. Need to determine what to do for CLS.

6. Unsheltered Homeless Success Story –Briarpatch

- We will take turns sharing how we were able to help individuals and families transition from unsheltered homelessness to stable housing.
- The goal is to learn from one another and improve street outreach programs to better support people.

Participant was 18 years old, graduated high school, had a baby. She didn't know how to find housing. Helped her fill out applications and met with a landlord. Things were looking really good and gave her an estimated move-in date. We worked on

this for 7 months and they denied her. They asked that she resubmit all of the paperwork. Found different housing and a great job and moved in with a cousin. After a year, they went different ways. She found a better paying job, housing, and bought a new car. She needed help learning the steps to find housing and move forward. She is doing well and still in housing. She has become very good at budgeting and ensuring bills are paid.

Tellurian will provide an example at the next meeting.

6. Review of the Unsheltered Plan Strategies

Action Items from the Plan

~~~—Discuss flexible funding for move-in cost assistance available to street outreach teams. (16 votes) à Discussed at August Committee meeting~~

~~~—Discuss current and desired landlord partnerships (15 votes)~~

~~~—If these funds are renewable through the regular CoC Funding Process, develop a pitch for the HSC Board that these funds should be designated to address unsheltered homelessness as long as a need exists. (13 votes)~~

· **Determine ways to market homeless services resources to partner agencies that target and have developed trust with underserved communities. (13 votes)**

**We will discuss how to reach vehicle campers, especially outside of the City of Madison.**

### Discussion

Get calls on the SOS line about people staying in their cars. Oftentimes something goes wrong with the car and it ends up being towed which can cause everything to fall apart. Their transportation and shelter are gone.

Vehicle repair assistance is lacking.

Are there hubs in other communities like Sunshine Place? START in Stoughton. CART in Cambridge. Waunakee Connections. Can also be helpful to connect with law/parking enforcement in rural areas or elected officials. Let them know about SOS and how to connect people. Need to know what resources are available, have a contact person and figure out what they are able to help with.

- Learn about City and County efforts to use affordable housing funds to create units for people experiencing homelessness. (12 votes)
- Discuss what shelters can do to make people of all genders feel safe and comfortable. (12 votes)
- *Define what a "history of unsheltered homelessness" means in order to prioritize folks for the Rapid Rehousing program. (11 votes)*
- *Discuss advertising plan for the phone number and electronic options for people looking to access outreach services. (10 votes)*

7. Walk-on item