



Dane CoC Coordinated Entry

MAGGIE CARDEN AND KATIE SPAETH

What is Coordinated Entry?

According to HUD, Coordinated Entry is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and needs.

What does this definition mean?



Access to the homeless services system

- Emergency shelters
- Outreach workers
- Prevention services

Assessment

- Prevention screening for individuals and families at-risk of losing housing
- Screening for individuals and families who are sleeping in shelter, on the street, or in a vehicle for seven nights or more

Prioritization

- Prevention prioritization
- Housing placement lists for singles and families (follows requirements from Written Standards)

Referral

- To prevention list
- To housing priority lists
- To the Housing Resource Desk and other services

Who are the Coordinated Entry staff?

Katie Spaeth, Institute for Community Alliances

- System outreach

Madeleine Martino Fox, Tenant Resource Center

- Meets with individuals and families experiencing homelessness who visit Coordinated Entry at The Beacon

Molly Wells, Tenant Resource Center

- Eviction prevention at Tenant Resource Center

Brehan Gevelinger, The Salvation Army

- Works with single women and families accessing shelter

Dawnelle Norwood, Porchlight

- Works with single men accessing shelter

How do you connect people with Coordinated Entry?

- Families in need of emergency shelter must call (608) 250-2298 before noon and express need for shelter for that evening. All calls are returned to interested families between 12:00 p.m. and 1:00 p.m. to confirm or deny a space in shelter for the evening. If a family does not have access to a phone, they may add their name in-person at The Salvation Army. After hours calls can be made to (608) 513-2392. General questions during business hours should call (608) 250-2200.
- Single women in need of emergency shelter may arrive at The Salvation Army located at 630 East Washington Avenue at 5:00 p.m. After hours calls can be made to (608) 513-2392. General questions during business hours should call (608) 250-2200.
- Single men in need of emergency shelter may arrive at Grace Episcopal Church located at 116 West Washington Avenue between the hours of 7:30 p.m. and 10:00 p.m. in the summer and 5:00 p.m. and 9:00 p.m. in the winter. Anyone in need of shelter after intake has ended must call (608) 255-2960 before 9 p.m.
- ❖ Individuals and families who are not accessing emergency shelter, but are sleeping on the street or in a vehicle can visit Coordinated Entry at The Beacon in office 202, Monday through Friday from 8:30 a.m. to 4 p.m. or call (608) 826-8019.

The Housing Priority List

- The housing priority list is for individuals and families who have been sleeping in shelter, on the street, or in a vehicle for seven nights or more.
- If you are unsure whether or not an individual or family is on the housing priority list, please call Coordinated Entry at (608) 826-8019.
- If an individual or family is on the housing priority list and they need to update their information (i.e., where they are currently sleeping, their contact information, etc.) or they have a question about the housing priority list, please have them call Coordinated Entry at (608) 826-8019 or visit the Coordinated Entry office at The Beacon.

Coordinated Entry: Current System and Upcoming Improvements



- Created a Coordinated Entry Participant Rights and Responsibilities form, which is available for download on the HSC website (<https://www.danecountyhomeless.org/get-help>)
- Reviewing and organizing documentation collected by outreach workers for individuals in the top 30 of the housing priority list to help facilitate quicker placement into housing programs
- Facilitating housing placement meetings (first and third Monday for singles and second and fourth Wednesday for families)
- Tracking inflow to Coordinated Entry through Service Transactions in HMIS
- Meeting with new staff at agencies to educate them about the Coordinated Entry System
- Will begin working on a training protocol for new Coordinated Entry staff and outreach workers

Questions?

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