CORE Committee Minutes

Thursday, November 3, 2022 1:00 pm- 3:00 pm Zoom

Attending: Torrie Kopp Mueller, Kim Sutter, Michelle Hemp, Patrick Duffie, Courtney Spears, Tara Barica, Sarah Lim, Casey Yanta, Kristina Dux, Johneisha Prescott, Zach Stephen, Jeremy Schmidt, Dominique Christian, Tami Fleming, Andrea Sanders, Jennifer Pryor, Melissa Mennig, Joe Marusarz, Jodie Hass, Linette Rhodes, Melissa Sorensen, Jael Currie, Meshan Adams, Melinda Dresen, Willie Watkins, Jen Ripp, Jennifer Allen, Sarah Anderson, Chara Taylor, Alicia Spray, Takisha Jordan, Aurey Leslie, Rashanna Ross, (Guest – Jennifer Wilson from Shopworks)

- 1. Assign Notetaker Sarah Lim
- 2. Introductions (make sure attendance is taken)
- 3. Focus Group on Trauma Informed Design/Services for purpose built shelter with Shopworks Architecture, City of Madison and Dane County

Linette Rhodes, City of Madison Community Development Supervisor, provided background of permanent men's shelter (Bartillion Dr) development planning. There will be additional community engagement.

Jennifer Wilson from Shopworks introduced herself. Her team was brought in to think about trauma-informed design for the new shelter project. Their report from community engagement will go to the city, county, and architects. The report will be presented on 12/8. Additional comments can be sent to Meshan Adams, Melissa Mennig

Tell me what's happening in Madison/Dane County – increase or decrease in unhoused community. Trends, needs, challenges

- Housing affordability is a barrier. Very low housing availability.
- Our population is getting older. Complex healthcare needs. People need place to rest.
- Credit is big barrier for people in getting housing.
- Eviction history is another barrier.
- A lot more people are seeking shelter through DAIS in the last few months.

What role do you see the new shelter fill in the community?

- Place to connect with rental assistance and housing resources
- Lessons learned from the vulnerable population hotel that served many older adults will be reflected. Many, even with substance use issues, were able to achieve housing. Having the space and staff who can support is important. Aging population with alcohol dependency were screened out of accessing available resources.

 A lot of our clients do not have families and friends who check in on them. People fall through the crack.

Services – what is ideal and what is necessary to be on-site?

- Housing navigation –someone in house there all the time that can help with applications, pay
 application fees, take people to appointments, help write letters, sit down and do housing
 search with clients.
- Computer access
- Resource connection to mental health, behavioral health, medical services
- Onsite physical health, triaging healthcare services not based out of the shelter, but triage focused, so when people
- Dedicated area for guests to pray, meditate (facing east, window)
- Mental health/Disability Diagnosis/verification services because it will qualify clients for other housing options
- Safe LGBTQ+ area/room separate from harassment from general population → how to do this in a dignified/respectful/not segregating. Safe library type space in a Minnesota day shelter. What makes a safe space? Defined close off room, tables and chairs. It doesn't have to be segregated, but zones. Gender fluid bathrooms. Segregation can have unintended consequences.
- Food education how to prepare meals
- Garden area
- Space for education
- Daytime sleep hours for people who work nights
- car repair/mechanic services. DAIS has had a lot of clients who are seeking help with car repairs
 to get to/from work or even making sure the heat works in their card for the winters when they
 may be sleeping in their cars
- Sheltering for couples: Getting a handle on the scale in advance is important. It's a bigger gap than what people may be thinking. Currently there are couples who are accessing separate shelters, same sex couples who are using the shelters already, who have a partner elsewhere. Having policies and procedures if there are altercation in the relationship.
- Safety and staff presence/visibility direct into dorms: It feels incarcerating, but we need that for safety. How can we design in a way so it's not so invasive and remind you of jail. Design so it feels intentionally different from jail. Look for ways to increase privacy but not sacrificing safety. If it's not open and if there is a need for investigation and come into your private space, it may also feel invasive. (When you designate a space private, when someone has to come in, what does it mean?). Policies on substance use will impact this, too. If people are going to certain area to hide and use. Zone closer to staff for younger/smaller men who feel at risk or vulnerable.
- Classes coming to the shelter.
- Flexible space for people to study or complete classes
- Financial budgeting class.
- Should this be a wet shelter, safe use shelter? Harm reduction. Don't think we make it as a safe using space. Conflict with people who are trying to be clean. Drugs can be brought into the shelter. If we were to have a safe use space, have it away from the shelter. When we have done surveys of shelter guests, recurring theme that people in recovery do not like that others come

- in under the influence. It has been suggested by guests that there will be separate space for people in recovery and people who are actively using. Unless we have a medical supervision, we can't be a safe use site. The rate of overdose goes up when substances are allowed.
- Pay to stay: Wouldn't people complain, do they get to use the space because they have money? Some people don't sleep at night, not just because they have a job. You could set it up like YWCA, certain number of rooms with a key. That can be another can of worm. Can we do shift approach? Regular schedule (overnight), day shift for people who work at night— person cannot stay two shifts. You have a separate section so you can clean each section.
- 30/60 day model Porchlight served 450 unduplicated people last month. If we reserve each bed for long time, we may have to turn people away. /Having a 30 day reservation can provide consistency so people don't have to move stuff around. I like that hybrid model not knowing what bed you are going to get. In the next 30 days, I can have this bed. Increased anxiety.

(After Jennifer left the meeting)

- A lot of services discussed seem to be compatible with 24 hour shelter.
- Can we have a shelter partly 24 hour and partly overnight? We have a blank slate. We will be coming back February 2023 to present something more concrete and get feedback.
- Can a different agency run 24 hour part, another agency run overnight shelter? City and County did have a Request for Qualification process. Porchlight was selected as the operator of the purpose built shelter. Porchlight had partners listed in the application, including Catalyst for Change, Madison Street Medicine, VA. City and County would have to figure out the budget. It may not start off as 24/7 shelter. We may have to start off with overnight only, and as the budget increases, we could increase hours in phases. What are the basic needs and what can be expanded.
- Project website: https://www.cityofmadison.com/engineering/projects/bartillon-shelter
- If anyone has questions about community engagement or additional comments, send them to Meshan, Adams, Meshan R < MAdams@cityofmadison.com>

4. Update on CE work group

- Sarah and Chara received emails from people who were interested in participating. Strong
 interest-so far 29 people. But there are groups that still do not have representation, and Sarah
 and Chara are reaching out. Most people are not Core Committee members and may not be
 familiar with CE system. We will send out a Doodle sometime next week to schedule a first
 meeting. It's likely to be a several month endeavor.
- A mandatory training on Coordinated Entry system was suggested for those who are
 participating in the workgroup but are not familiar with the CE system (current coordinated
 entry system, background of why we came up with that, etc.) Zach and Patrick can help with
 that.
- Torrie reached out to HUD TA provider who said they can do a training on how other communities are revising their CE process, process wise. We will do that training with the Reimagine workgroup.

- 5. Data work group update
 - Did not meet in October. Will provide a recommendation at the next Core Committee.
- 6. Bus Rapid Transit conversations
 - If you are interested bus rapid transit planning, check this city website out: https://www.cityofmadison.com/metro/routes-schedules/transit-network-redesign
 - Final public hearing on 11/9
- 7. Announcements/ Walk on Items
 - Zach, ICA CE manager, uses the HMIS income info when he does matching with available housing opportunities. Updated income information is important.
 - Shelter survey is due tomorrow (11/4)! https://www.surveymonkey.com/r/C5TM8BQ
- 8. Next Meeting: Thursday, December 1, 2022 1:00 pm- 3:00 pm

Topic: To be determined

Need: Co-Facilitators and Notetaker

If you need meeting materials in another format, please contact Torrie Kopp Mueller at tkoppmueller@cityofmadison.com.