

# System Performance Measures

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# System Performance Measures

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- Complete picture of preventing and ending homelessness
- Looking for our system to:
  - **Divert** people from entering homelessness
  - Quickly **engage and provide a suitable intervention** for every households' homelessness
  - Have **short lengths of stay** in programs
  - Have **high rates of permanent housing exits**
  - Use data to achieve continuous improvement

# Performance Data Analysis

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Analysis of performance data can tell us:

- Extent to which homelessness is rare, brief and a one time experience
- Where to target efforts to become more effective
- How to prioritize system and program resources
- How to achieve continuous improvement

# HUD System Performance Measures

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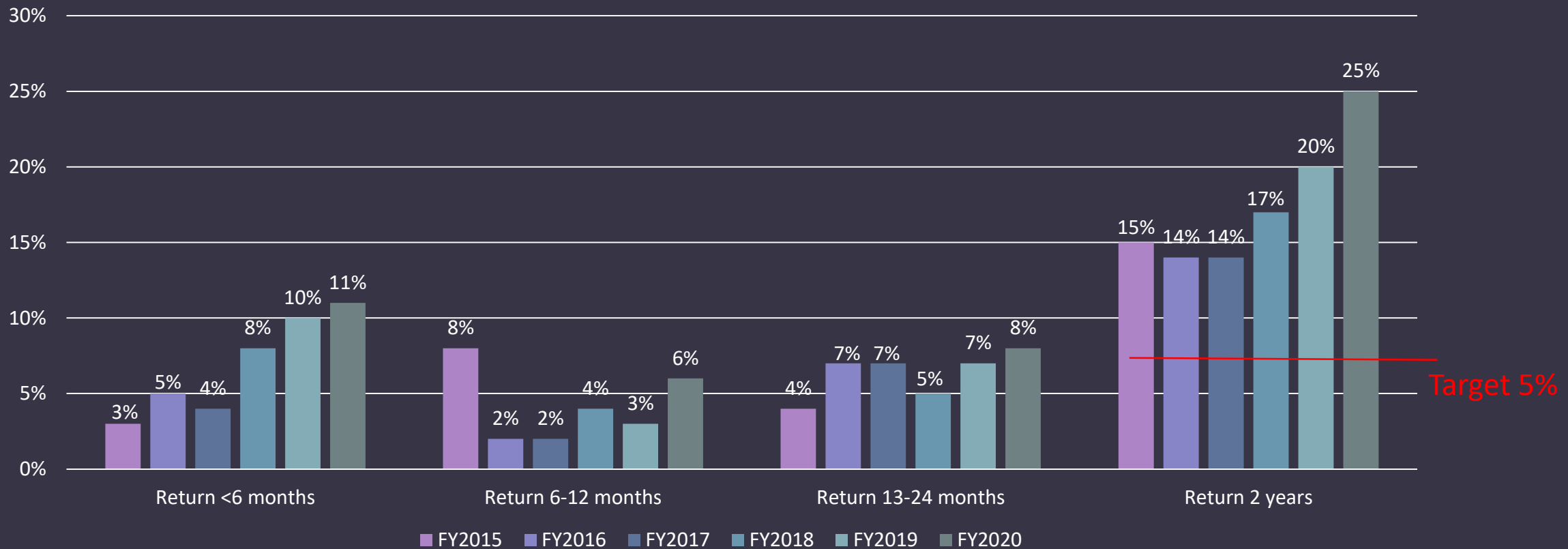
- Looks at Federal Fiscal Year  
(October 1st – September 30<sup>th</sup>)
- 6 years of data gathered
- Dane County, all programs in HMIS
- Compare communities to themselves
- 7 measures

# Measure 1a: Average Length of Time Homeless in HMIS\*

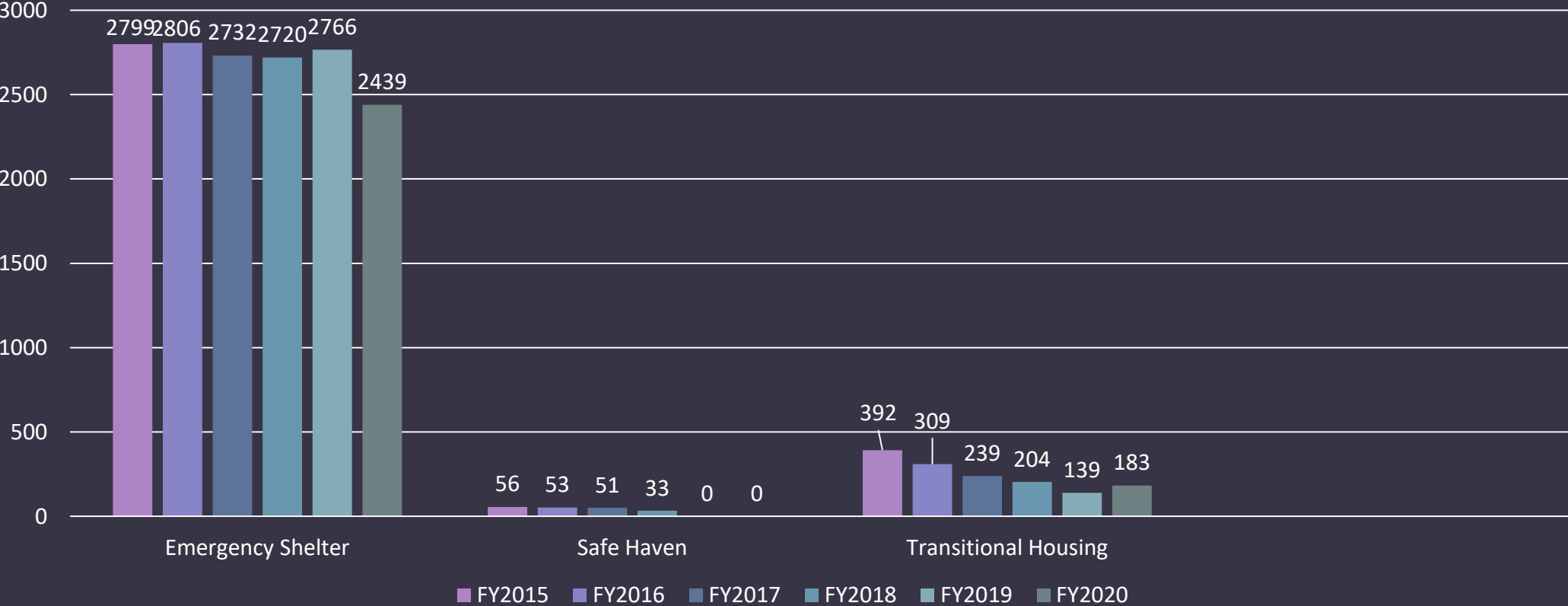
Persons in Emergency Shelter(ES) and Safe Haven(SH)



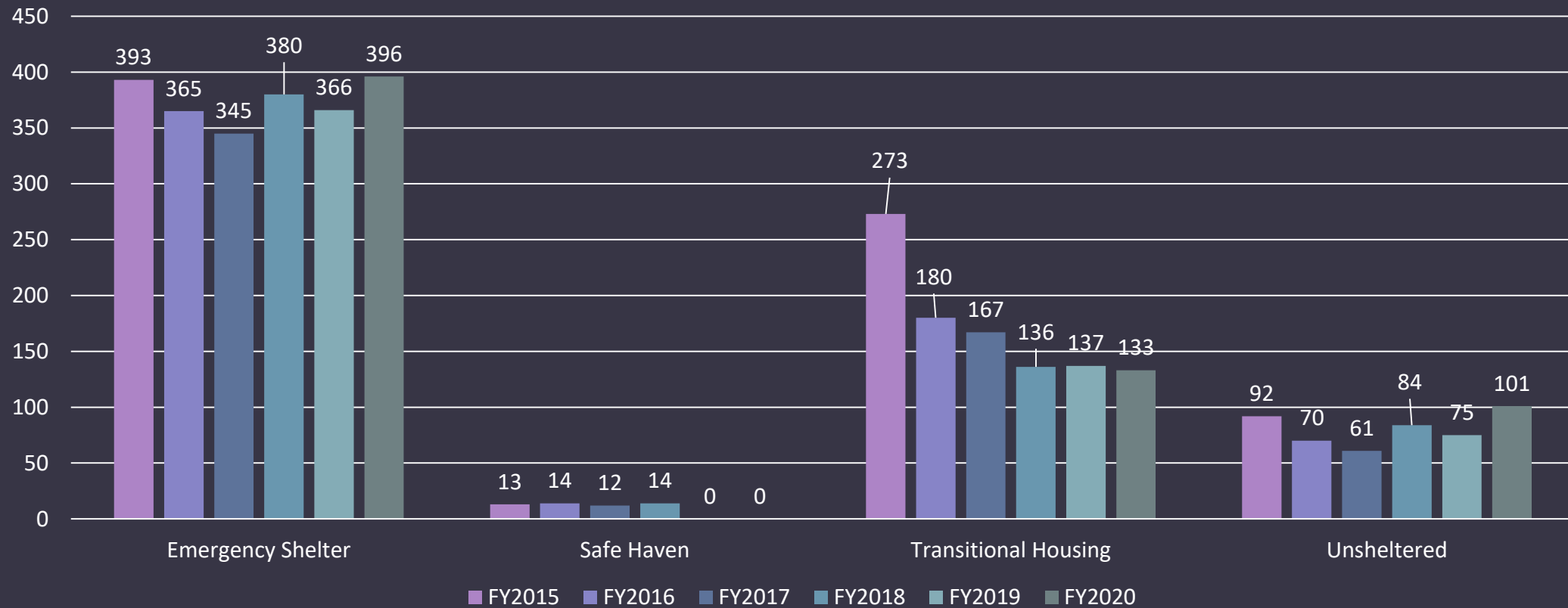
# Measure 2: Returns to Homelessness among Exiters from Permanent Housing\*



# Measure 3: Number of People Experiencing Homelessness – Annual Count



# Measure 3: Number of People Experiencing Homelessness – Point in Time

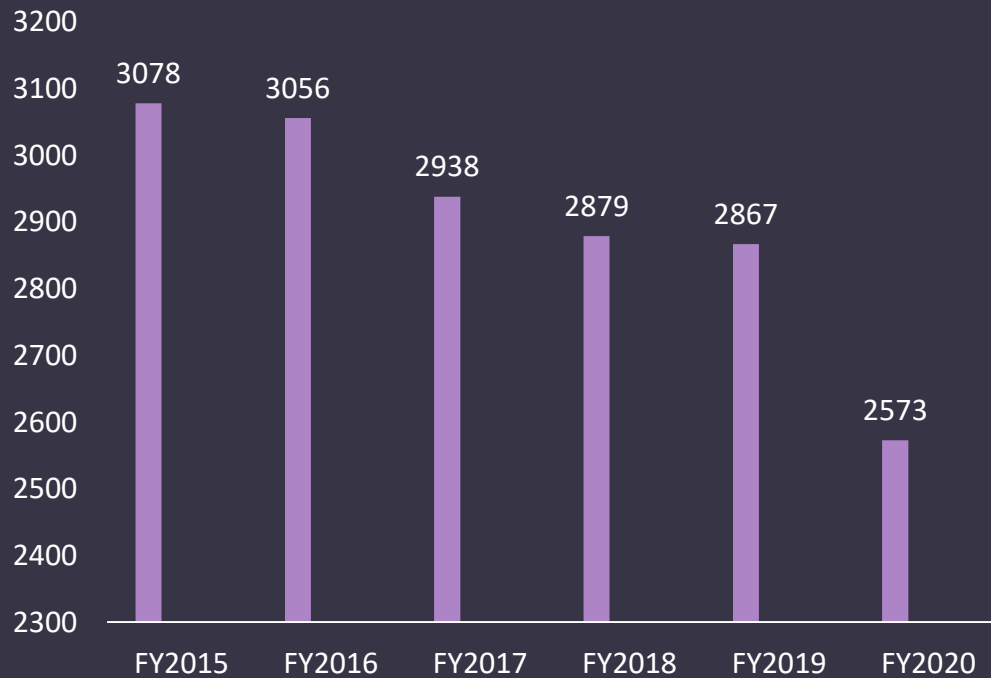




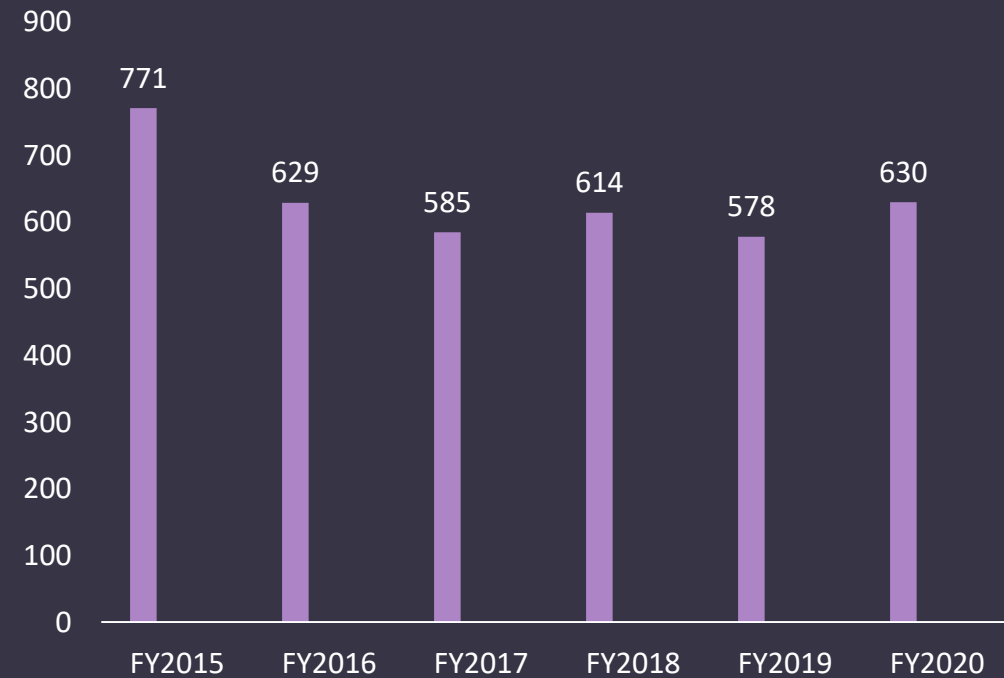
# Totals: Annual Count & PIT

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## ANNUAL COUNT

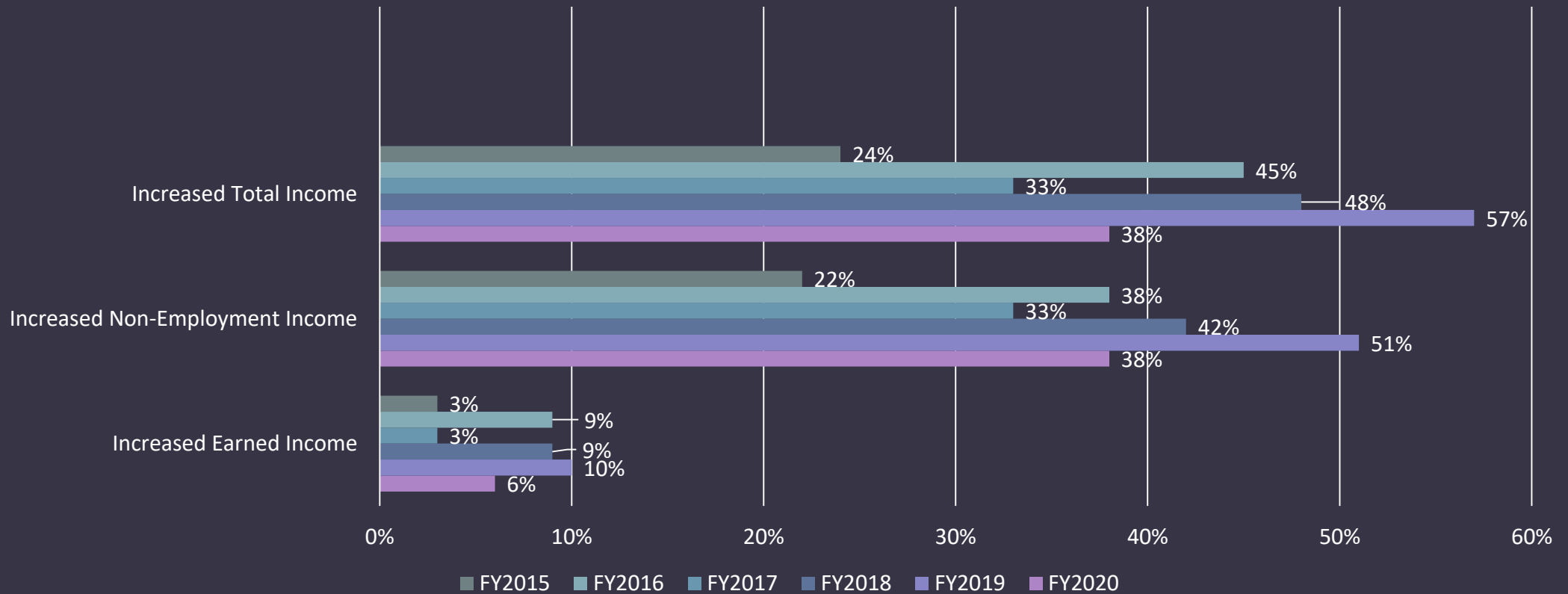


## POINT IN TIME COUNT

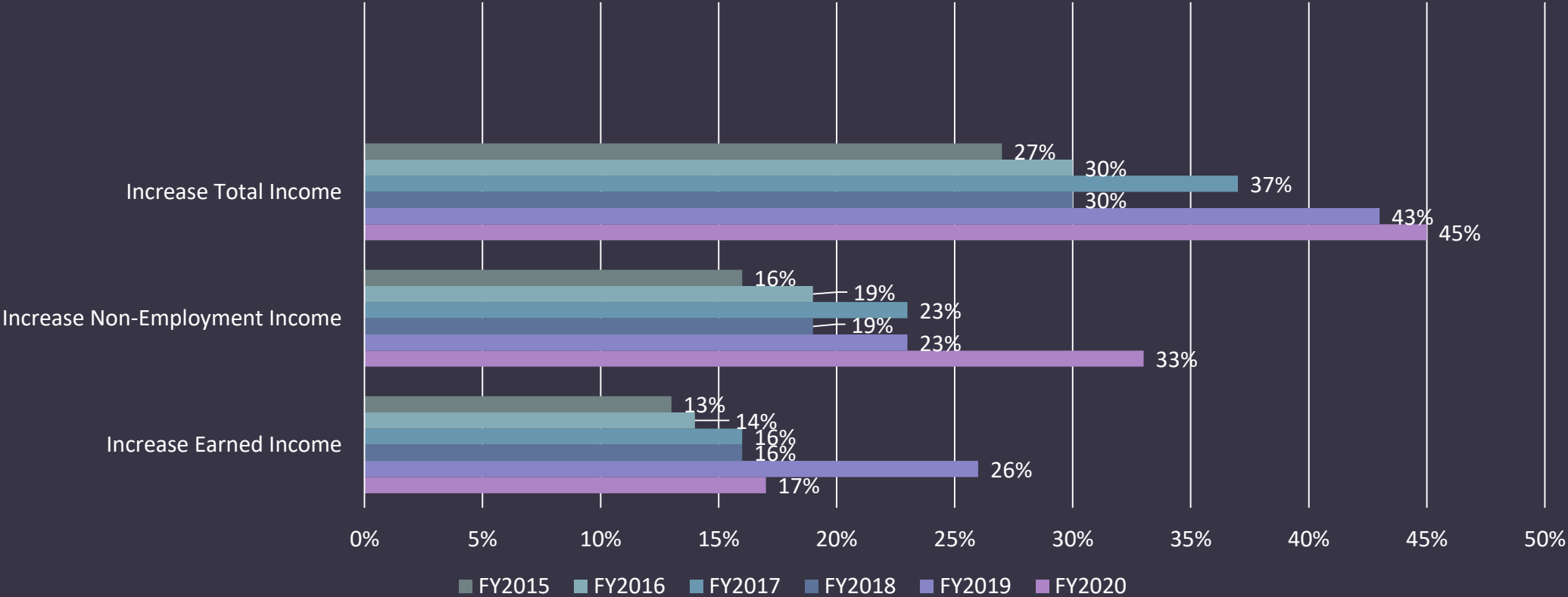


# Measure 4: Employment & Income Growth\*

## Increase in Income for Stayers

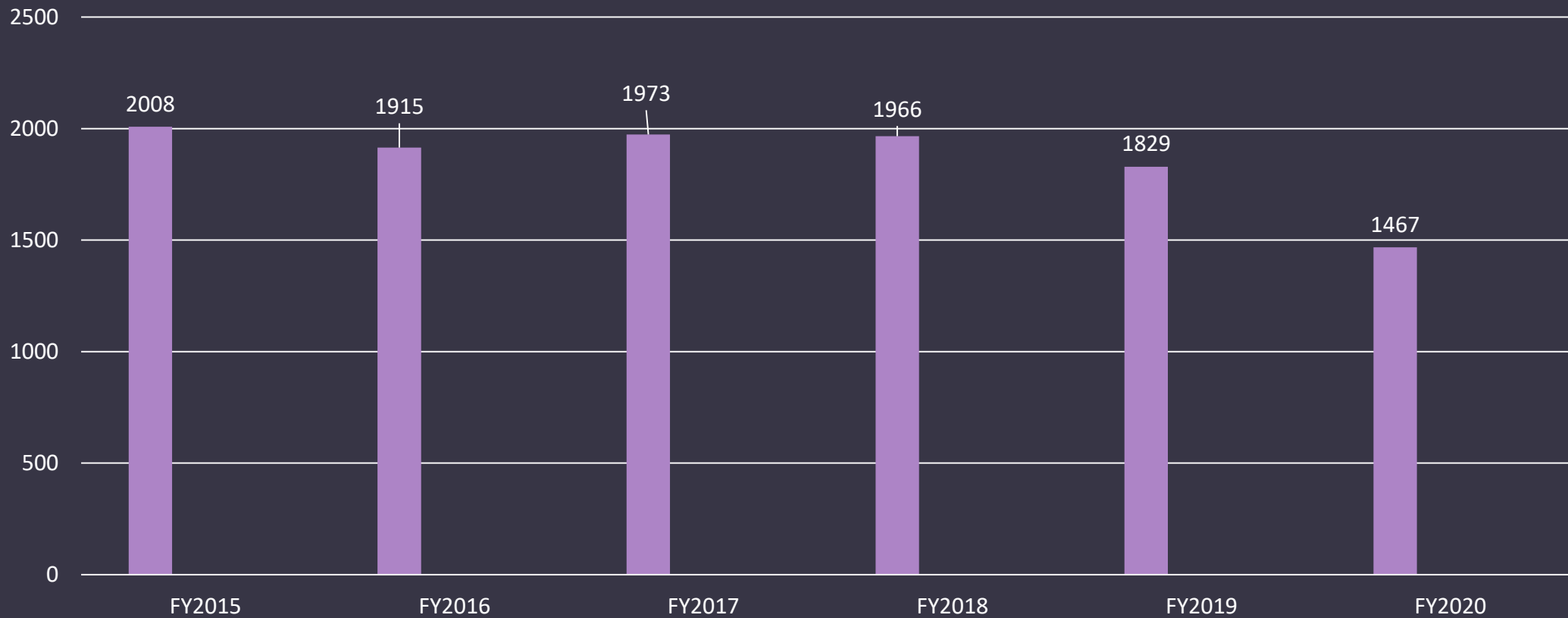


# Increase in Income for Leavers



# Measure 5: Number of persons who become homeless for the first time

Newly homeless persons entering ES, TH, SH and PH projects

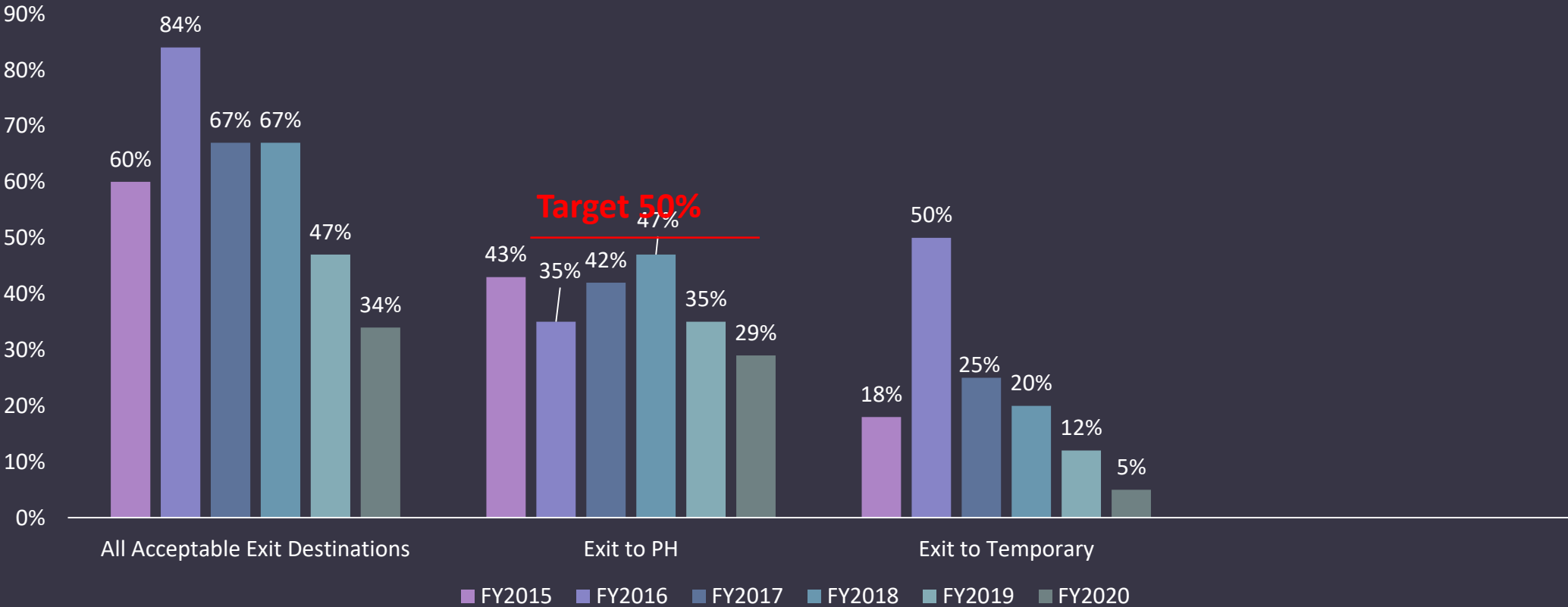


# Measure 6: Homeless Prevention and Housing Placement of those in Category 3 of Homeless Definition

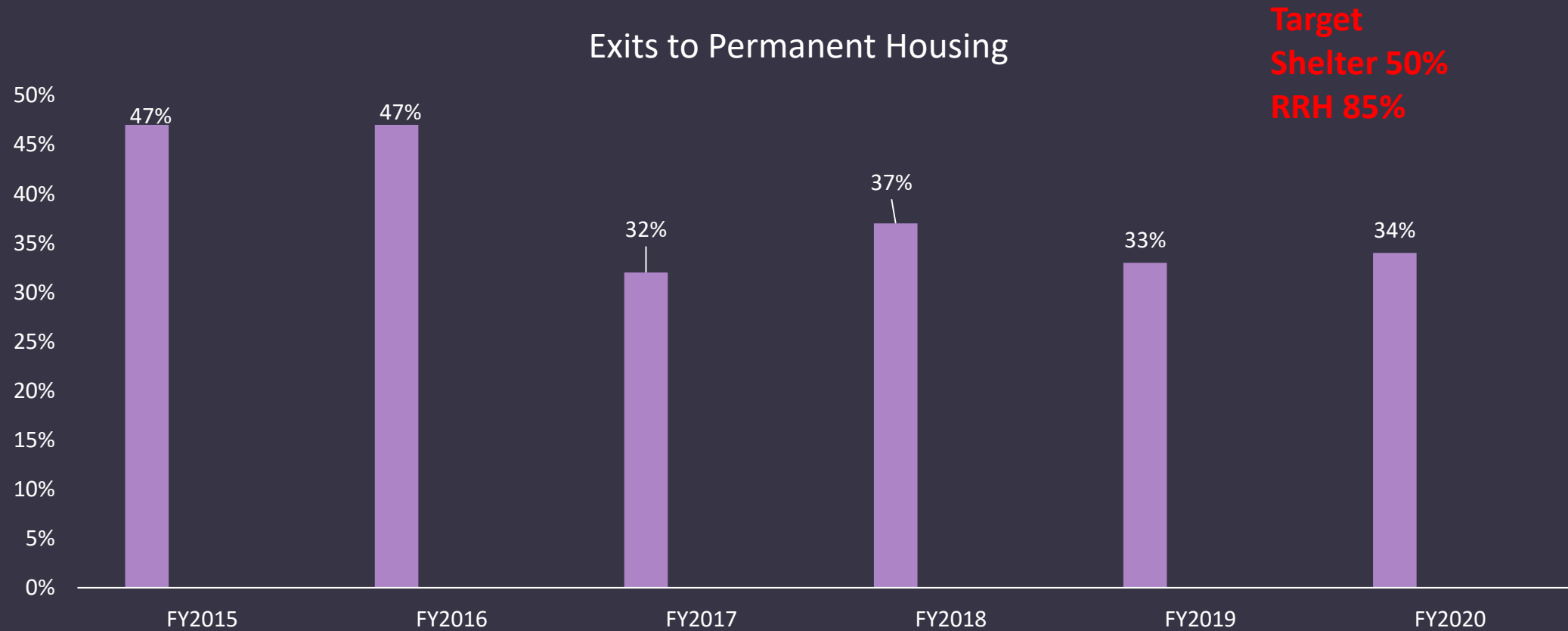
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- Category 3: families with children or youth under the age of 25 who are considered homeless under other federal statutes because of their living situation but are not literally homeless
- Only measured in High Performing Communities
- Currently there are no HPC's in the country

# Metric 7a: Exits from Street Outreach\*\*



# Metric 7b1: Exits from Emergency Shelter, Transitional Housing, Rapid Rehousing



# Metric 7b2: Retention of Permanent Housing

Retained or Exited to other PH

