

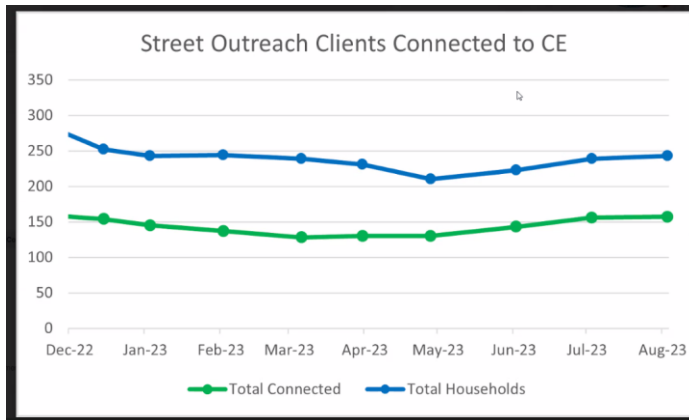
Outreach Committee Notes
August 7, 2023

Attendees: Heather Andresen, Torrie Kopp Mueller, Brenda Konkel, Melissa Mennig, Patrick Duffie, Alicia Spry, Aurelius Leslie, CFC, Emily Akins, Francesca Atkinson, Takisha Jordan, Matt Julian, Mike Holly, Nick Will, Sarah Wampole – Maciejewski, Zach Stephen, Zoua Xiong, Frank, Jennifer Pryor, Willie Watkins, Diana Shinall, Maria Tran, Marjorie Lewis, Nancy Vue

CE and Outreach Data Review and Discussion



Street Outreach Providers feel like there is an increase in people outside. Wonder if data is not being entered.



Are people not connected to CE because Street Outreach Providers are waiting to have another contact before making a referral? There are many variables and nuances to why people may not be enrolled with CE.

Should the community determine a percentage of people that we see as a goal to have connected to CE?

Often see people who are met and being assessed, but it is the only time the provider has contact and the person ends up high on the list, but no one ever sees them again. MSM and CFC if they meet someone and then wait to see if they see the person again before doing a VI-SPDAT. If someone is

referred to us for a VI-SPDAT, then we do it, but may not see them again. Important to have a conversation as to whether all teams are doing this the same.

Takisha will bring information from the National Alliance to End Homelessness conference to the Core Committee regarding what she learned on Coordinated Entry.

Maybe we want to include some guidelines in the Written Standards for this. Would be great to have folks attend the next Written Standards Workgroup meeting.

People are calling providers and saying they need a VI-SPDAT and are sleeping in their car. The provider does it, but never sees them again. We know that when people call providers want to help them as much as they can, but it's hard when they are on the top of the list and then we can't locate them to follow-up.

Can contact Zach if there are people at the top of the list that there isn't contact with. People with documentation are currently being prioritized for PSH so folks aren't being skipped over as they need documentation to move into housing. That is how they qualify for Dairy Drive.

List clean up can take time due to the Standards. We need to attempt contact a certain number of times before taking them off.

Discussion with Sarah Wampole-Maciejeski, Dane County Reentry Coordinator: Collaboration to complete chronic documentation while a person is incarcerated, etc.

Coming up in Outreach meetings that people will be incarcerated and need chronic documentation. Melissa agreed to reach out to Sarah to flag folks that we are looking for certain people to complete their documentation.

Sarah talked to team to see if there is a notification that can be used. There is not an IT fix at this point, but can send Sarah an email. She can then look for people on the various lists and find them. If you can come up with a common list of people that you are looking for, that would be helpful.

During the Monday meeting, can we send Sarah a list of people that need chronic documentation? This has mostly been related to disability verification. People aren't sober enough to have the disability documented so maybe can be something that is done while they are in jail. Jail staff are typically not providing a diagnosis. If they have documentation of the disability, they can submit documentation. This can also be a good time to go through homeless history and have them sign paperwork.

Is very helpful to contact Sarah to get jail dates. Those have been helpful in homeless documentation.

What's frustrating is if there is no release date listed. Sometimes it takes a long time and others are out pretty quick. Much of this falls on probation and parole.....Sarah isn't able to assist with this. OR the judge reduces their bail to a signature bond. Sarah can give probation agent's contact to get additional information.

There isn't anything systemic that is creating the relationship with the jail. It seems to go agency by agency. When we have a staff person in the coordinator position, this may help.

Suggestion: At the Outreach Meeting, develop a list of people who need CH documentation and what is needed who regularly end up in jail. Then send to Sarah. Sarah will also start attending the 3rd meeting of the month.

Announcement: Written Standards Workgroup is working on updating the street outreach section of the written standards. Outreach staff is encouraged to attend. Next meeting is on Thursday August 17, 1-2:30pm.

Mike Holly – a year and a half ago, Mike met with Matt, Michael and John about 211 and Street Outreach. United Way has the capability to maintain a database. They have been working to create an app that will be launched publicly in the next month. Won't be 100% of our 211 database, but will have a good portion of it.....certainly basic needs. Reach out to Mike if there are some ideas on how to use this tool. We are also doing an outreach/advertising project. We will have tablets available across the county available to the public to be able to access the 211 app. If interested in a tablet, reach out to Mike.