

# Outreach Committee Minutes

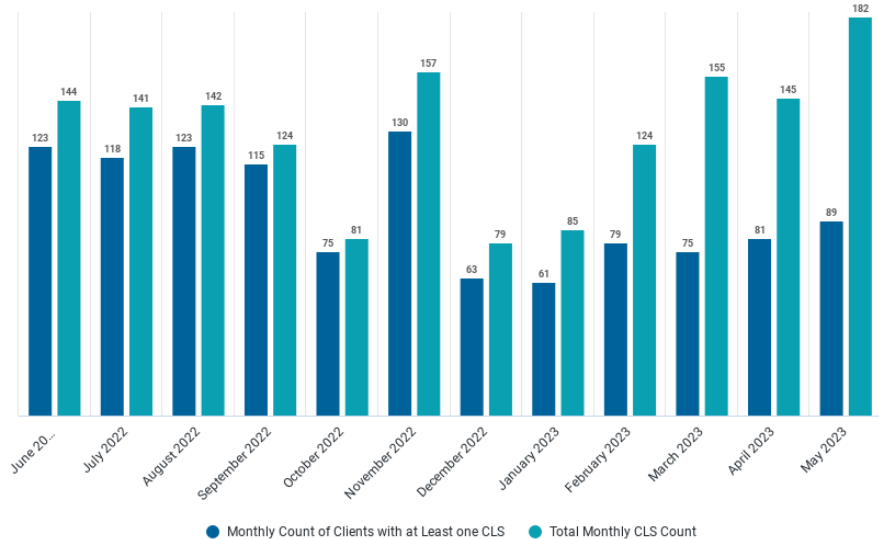
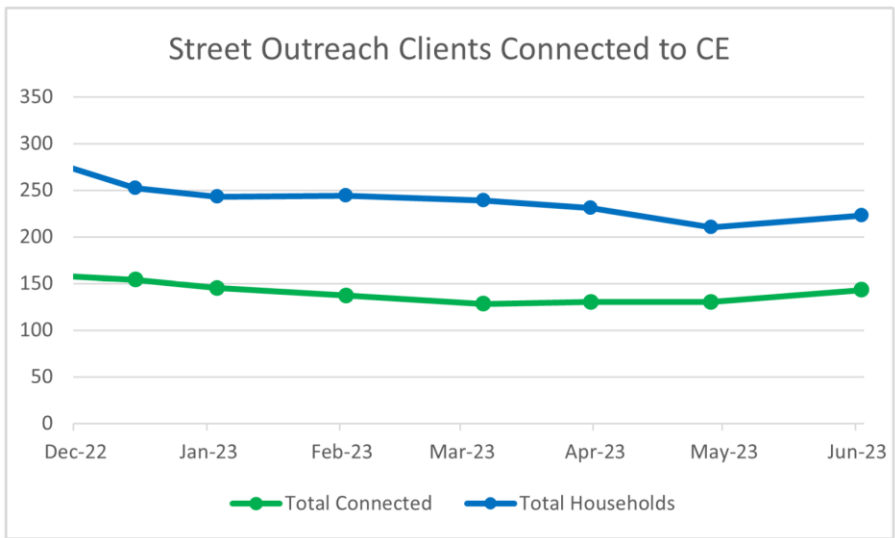
Monday, June 5, 2023

Noon-1:30pm

Zoom

Attending: Heather Andresen, Diana Schinall, Sarah Lim, Michelle Hemp, Torrie Kopp Mueller, Brian Determan, Patrick Duffie, Angie Alcorta, Willie Watkins, Emily Akins, Sarah Churchill, Fred Foster, Michael Moody, Zach Stephen, Nick Will, Aurey Leslie, Mike Holly

## 1. CE and outreach data review and discussion



2. Family referrals between shelter to outreach – Discussion with Diana Shinall from the Salvation Army

- When a family self identifies as unsheltered homeless, how are you referring them to outreach programs?
  - TSA has 35 families. As of Friday, 60 families on the waitlist, we are prioritizing category 1, domestic violence (issue of safety), infant age 1.
  - I give the Catalyst for Change outreach and Friends of State Street contact information. If there are safety concerns, I will reach out right away. I haven't been talking to families about hotel programs (hotel to housing).
  - Nicole and I split up returning calls from families who call in for shelter (diversion and waitlist case management).
  - Waitlist case management – offer drop in hours- Mondays and Wednesdays, or schedule an individual appointment.

- How is outreach following up?

I don't hear much from outreach after the initial call, unless they have a specific family. Would like more communication with outreach. We only take the verbal report. We would like outreach's help to confirm about unsheltered homeless status. If there is a smaller list of outreach groups who want to be on the list. Allowing client choice

- Are there better way for referral and follow up between TSA family shelter and outreach programs? Any assistance from outreach that can be helpful to TSA family shelter waitlist case management program?

Sarah Lim will call a smaller group meeting to work out the details with outreach teams that are able to take family referrals. Sarah asked who should be invited to the meeting and have the following list: Brenda (MSM), Melissa Mennig (County), Brehan (TSA), Michael or John (Catalyst for Change), Patrick (ICA), Heather (Soar).

\*Nick and Maria volunteered to research communication tool for outreach providers. They have a recommendation (Signal). The app features can be reviewed among outreach partners at a future outreach case conferencing meeting.

3. Older adults experiencing unsheltered homelessness – Dane CoC outreach program demographics and discussion on needs, challenges and best practices

Helpful articles:

<https://endhomelessness.org/homelessness-in-america/who-experiences-homelessness/older-adults/>

<https://www.nytimes.com/2020/09/30/magazine/homeless-seniors-elderly.html>

- Projections based upon analysis of three major U.S. cities estimates that **homelessness among older adults is expected to nearly triple in 2030.**
- Dane CoC unsheltered population age 55+, about 16.5% of the total unsheltered; Dane CoC sheltered population age 55+, about 25% of the total single individuals using shelter or TH
- It's surprising how many people have memory issues and how many people need medical care. More than I expected at Dairy Drive.
- County and other resources for aging population- area of education, one pager resource list for older adults?
- Is it a bigger conversations than an outreach committee? Outreach, shelters, housing providers are all affected. Yes, but also there will be value in discussing what outreach providers could do and what they need.
- How do we start this conversation? Having a discussion/listening session at HSC level first and engage with other system of care would be good. Melissa Mennig will contact HSC chair to schedule a listening session at a future HSC membership meeting.

4. Next meeting

We will skip July 3 meeting. The next meeting will be on Monday, **August 7, 2023.**