



HSC Outreach Committee

Monday, November 7th, 2022 from 12pm-1:30pm

Meeting held virtually on Zoom

Meeting ID: 816 4391 6851

Passcode: 154933

November 2022 Meeting Agenda

Co-Chairs: Courtney Spears and Audrey Mera

Facilitator: Torrie Kopp-Mueller

1. Introductions

Torrie Kopp-Mueller - City, Michelle Hemp – UPH Meriter, Matt Julian – UPH Meriter, Sarah Lim - City, Tyler Vitale - CFC, Patrick Duffie - ICA, Zach Stephen - ICA, Nick Will - Tellurian, Carla Williams – Off the Square Club, Sara Allee-Jatta – Kabba Recovery, Mike Holly, Brenda Konkel – Madison Street Medicine, Jael Currie - YWCA, Francesca Atkinson - ICA, Willie Watkins-Briarpatch, Connie Walton - Briarpatch, Chelsey Myhre Foster - DHS, Zoua Xiong - VA, Alicia Spry, Kayla Easland, Sarah Anderson – Madison Street Medicine, Kisha LEC, Maria Tran – Madison Street Medicine, Leslie, Jennifer Pryor – Urban Triage

2. Review Committee Goals

The Outreach Committee of the Dane County Homeless Services Consortium will advise the Board of Directors on issues related to outreach services including unmet needs and gaps, recommendations on written standards, recommendations and strategies for ending unsheltered homelessness in Dane County and other issues as needed. The committee will provide a forum for outreach workers to communicate and improve coordinated efforts to assist people experiencing unsheltered homelessness. The committee will develop agreed upon definitions of different types of outreach, shared goals, best practices, ethical standards and an outreach calendar as well as other procedures and practices that will assist in achieving shared goals. The outreach committee will review data and make recommendations to partners on how to decrease the length of time homeless and increase permanent housing placements. The Committee will annually make recommendations to the Education and Advocacy Committee for issues to be included in the advocacy platform and provide input to the Community Plan to Prevent and End Homelessness Committee. The outreach committee will coordinate closely with HSC and community case conferencing meetings (veterans, PSH, RRH, by-location for people unsheltered, hotels and other meetings that may develop)

3. Topic: Unsheltered Families Cont.

- Any quick updates or questions about our community's current numbers.
 - Per Salvation Army: 35 families in shelter, 51 families on waitlist - doubled up and not getting diversion, 8 families report as category 1 (sleeping outside in cars)
 - Per ICA: Housing priority list for families was in the 100s now in the 80s today it was 79 steadily going down – category 1 or in shelter, emergency shelter and overnight bed, households with kids

4. Topic: Centralized Outreach Cont.

- Occupy Madison purchasing another site – meeting on the 10th about purchasing, purchase it set for 12/1/22, this space cannot be offered for centralized donations at this time, still up items to be discussed
- Reindahl and McPike Parks – coordination of dropping supplies off
 - Briarpatch reports they still have that space, Willie will speak with Jay and report back next month
 - Carla Williams reports that Off the Square Club does have an unused conference but not willing to do additional work and only available on Tuesday, Wednesday and Thursday, where Briarpatch has the front desk staff – all hands-on deck

5. Walk on Items

- What can be worked on without additional funding? 10/3/22 last
 - Leverage existing resources:
 - Dairy Drive – emergency space available, supervisory encampment
- Being kicked out of one shelter and then mis-identifying their gender to get into another shelter, couples, and capacity issues
 - **Action item: invite shelter providers**, discharged, or suspended guests from shelter
 - concern is that they are not given supplies or outreach options
 - suspension reasons (safety of the clients and safety of the buildings, looking at other interventions to prevent suspension, reducing/appealing suspensions, shared suspension data with the City – Sarah)
 - no contact in 90 days then they need to be discharged

6. Organize Topics to Discuss for Future Meetings - map this out for next year (2023 Agenda's) at December 5th meeting

- Viewing ICA's equity report and determining what data to regularly look at
- Discuss racial disparities for Black women and households
- Outreach referral and intake coordination
 - when to best refer to each agency
- Collaboration between outreach providers
 - what does each agency provide?
 - where do teams currently provide outreach?
 - is it possible to collaborate on schedules and locations better?
- Minimum and ideal standards for outreach services provision
 - common language about outreach activities
 - standard expectations
 - what services is each team providing
 - provide feedback to the Core Committee regarding outreach written standards
- How to best inform each other and support each other when individuals have passed away while experiencing homelessness
- Better ways to connect outreach providers with shelter staff
- Coordinated Entry
 - how we explain the process, expectations, and timeline to clients
 - a faster Coordinated Entry process
- Explore different ways we can assess homeless needs other than VI-SPDAT
- How can MCOs collaborate with outreach partners to ensure people can access outreach

services

-other healthcare collaborations

- Transportation access for unhoused clients
- How to best support people in crisis
- Coordinating extreme weather events and other important events
- Collective training
- Collective donation process

7. Next meeting Monday, 12/5/22 @ 12pm