

March meeting

Attendees

Jani K, Sara L, Jenna W, Jalateefa JM , Tara W , Leslie A , Torrie K , Patrick D, Angels J . Arrie

How do we share data currently ?

The use of HMIS

Jenny - as a representative for the county shared that CDBG programs do not enter data into HMIS. The County uses IDIS which is its own system to capture data and create reports .

HMIS software will be changing. It will be collected and stored differently. Moving from what we have currently which if service point to WISP or Bitfocus. Hopefully this new system will be able to interact with agencies as a better tool to Case manage and collect data. It also is able to interact with add ons like Apricot and Sales Force. Early Childhood measures service impact with a tool made by sea brooks

When considering future homeless data

- Do we have data sharing agreements across agencies ?
- Are agencies collecting the same data across systems or programs ?

Currently ESG funded programs are required to submit a Pdf of a program HMIS report with billing

Ponder: Not sure where smaller programs that are serving the same populations are storing or sharing data.

Ponder: Is there a way that programs that interact with HMIS can utilize case management software that interacts with HMIS's new system so that programs don't have to enter data twice

United Way and City of Madison

1. Housing programs that are funded will have language to align practices and to use HMIS
 2. Question : Have we had discussions with current agencies regarding how use of HMIS is impacting or impeding goals and outcomes in service delivery.
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3. Currently it depends on the data set . There is a barrier to getting and sharing data with a multitude of organizations . To seek data from the Madison school district and Briar Patch there needs to be a release of information or a memorandum of understanding . Is it possible that we can check school of hope MOU's to see how they outlined sharing data with a non profit that is outside of the school ? If the MOU expresses some sound foundational language Maybe we can use that language and expand it .
4. Question : what about childcare centers that interact with homeless families?
5. Question: What about unaccompanied minors that are also in the Juvenile Justice system
6. Recent funding : ESG-CV-Dane COC received a second allocation 1.5 million dollars . The first allocation was about 1.8 million dollars , there will be a special HSC meeting Wed to decide how these funds will be allocated . Agencies were invited to apply through budget requests . The board requested to review full applications as well as current funding requests . Contracts will begin very soon after decisions are made . Speaking in regards to ESG-RFP Covid -19 special funding and the agencies that are currently partnering

Surveys

- **We would like to explore gaps in the community**
- **Very glad to have Arie and Tara present to walk through gaps they see as people with lived experience.**
- **We will be sending our surveys to youth count participants , doubled up committee also just sent out a survey**
- **Suggestion: We need to develop a tiered approach to get surveys out . The survey calendar was based on the conversation that was had during the last meeting .**
- **The goal is to target singles , analyze survey Main results .**
- **The youth count will be August September**
- **We will continue surveying September and October**
- **Suggestion : we need a draft plan , check to see if their are pivotal questions that we should add to the survey to elicit some specific data .**
- **Question: Are we using information gathered as a foundational point?**
- **Advice from lived experience members : too many personal questions causes offensive reactions**
- **The Doubled Up committee rolled out surveys with their constituents which was difficult , but they shared that they were very intentional about who gave the survey . They shared the intention of asking questions with families , and shared how they would use the information gathered .**
- **Question: how much demographic data do we need? What is the relevance ?**

- Information we would like is : who is delivering services ? What populations are not connected ? What are the gaps in resources ? Are their barriers in their experience that is a cause of the gap in their ability to overcome homelessness
- Items to think about : did the family get connected through the schools? What tool will we use to get the survey out? Do we verify homelessness? Try to give an opportunity for person taking survey to include their voice . Possibly questions in different settings about the need for additional support (that would mean survey is not anonymous)
- Beware :Identification of nuclear family , minor children or not , Race and Ethnicity

Questions : will there be support services offered to get survey completed ?

Mach 1 is able to pay people to complete surveys

Street outreach will be offering paid leadership to folks that did not get on lived experience board

Is their funding to support this data collection effort?

- Maybe United Way
- Maybe ESG admin funds

Payments to survey takers must be in real time and in cash or gift card

Beware of having people out with lots of cash . It poses a safety issue .

Arrie and Tara will be back next month