

CORE Committee Minutes

Thursday, January 6, 2022 1:00 pm- 3:00 pm

Attendance: Patrick Duffie, Shanise Morgan, Kim Sutter, Maggie Carden, Brenda Konkel, Courtney Spears, Michelle Hemp, Erin Kollenbroich, Katie Spaeth, Sarah Lim, Chelsey Myhre Foster, Angela Jones, Casey Yanta, Kirsten Conrad, Sarah Anderson, Kristina Dux, Lorena Johnson, Jasmine Hill, Jani Koester, Gloria Reyes, Skyler Van De Weerd

1. Data Plan for 2022
 - a. Brief tour of current data sources
 - i. Stella
 - ii. System Performance Measures
 - iii. Built for Zero dashboard

Patrick and Torrie introduced the data sets to committee members. We didn't review the data in depth today.

Stella

- Anyone can access Stella. You can request an access by going to this link and creating an account: <https://hudhdx2.info/> And Torrie can grant you the permission to access the Dane CoC information.
- You can see demographics info by subpopulation, racial equity questions within subpopulations, some trend graphs.
- A chart on how people go through the system
- A lot of information, but does not include street outreach or Coordinated Entry data.
- Provides "insights" to see what questions we can ask
- Currently FY2020 information is available which was submitted to HUD officially. We have the ability to upload more recent data locally.
- What is data source? ICA submits the data through HUD data portal.
- How much time between ICA data submission and data being available in Stella? Several month
- HUD combines emergency shelter and Transitional Housing in Stella.
- Powerful parts are demographic information.
- If we are looking at certain data here, we should look at that in other sets.
- Information presented here is for Dane CoC. Each CoC will have their own set in Stella.
- Age bracket, race and ethnicity info-- do they match up with census or other funder reporting requirements? It's generated through HMIS data entry, so it matches with any HUD, city, State funded shelter and housing programs

System Performance Measure

- ICA submits this information on an annual basis.
- Measures: average length of time, returns to homelessness, number of people experiencing homelessness (annual and PIT), employment and income growth for CoC funded projects,

number of people who become homeless for the first time, those who meet category 3 of homelessness (only high performing communities report), exits from street outreach, exits from shelter, TH and RRH, retention of PSH

Built for Zero dashboard

- Initiative specific to veteran and chronic homelessness
- Dane CoC submitted the last data March 2021
- Shows inflow (entering the system) and outflow (leaving)
- Also shows if where inflow came-returning from housing, inactive, newly identified; outflow-housing, inactive
- We made the decision to stop participating in Built for Zero recently. We would be able to reproduce the graphs. These are HMIS data.

b. Identify data points this group wants to review regularly

i. Send survey to HSC Membership to see which data points are most interesting

- Who are in outreach programs and do not have VI-SPDAT done -- If people are not on CE, we don't have good sense of who need housing, help us to know how many people we should still connect, it can show where we need more resources
- (Who are in shelter programs and do not have VI-SPDAT done -- there is an existing report for shelters)
- Inflow and outflow - but it's hard to explain why these happen
- Housing placement breaking down by race and ethnicity
- Return to homelessness by program type (e.g. if people exit RRH and return to homelessness, can we send them to PSH?)
- List of people who are crossing over to chronic homelessness (chronic inflow)
- Data collected by school districts (including doubled up and self paying in hotels), Head Start, City Childcare unit. School data runs through a school year (annual) and look at family units (not # of persons)
- # of homeless people in jail
- PIT and annual number by household type and race/ethnicity
- First time homeless in annual numbers
- (Characteristics of first time homeless would be helpful to target prevention, but no aggregate information is being collected.)
- Info on households with just adult members (couples, siblings) -- there are many households who are unsheltered because they do not want to go to singles shelter.
- Length of stay at PSH, how often they turnover
- How many people come back after 2 year mark for RRH (return to homelessness)
- How many people were eligible for PSH but offered RRH (because length of time and where people stay changes frequently and chronic homeless definition has nuances, it's really hard to keep track)
- Length of RRH programs
- Data around vouchers - are they staying in housing, returning to the system

- a list of people who are experiencing unsheltered homelessness (in street outreach programs, not in shelter) and their VISPDAT score

ii. Volunteer to create and send survey

Before we send out the list, we need to look at the list a little more and see where the data can come from, is this something we can get, how often we can report out.

iii. Volunteers to meet outside of Core to create proposal on how to share/use data points

Brenda Konkel, Katie Spaeth, Sarah Lim, Patrick Duffie, Chelsey Myhre Foster, Sarah Anderson, Maggie Carden volunteered to meet as a small group.

c. What is goal of data?

- Guidance for the HSC Board of Directors
- Share data that is easily accessible to membership/community
- Create dashboard for data points
- Volunteers to meet outside of Core to create proposal on how to share/use data points
- Identify the trend and develop strategies (what's working and what's not)

Updates:

- VP Hotel - transition is happening, referral packets are the same, continuing to run, lots of adjustments.
- YHDP - meeting weekly with technical assistance, reviewing project manager descriptions and another position description, developing the system, coordinated teams, core team meeting monthly, hire those positions, what is important to our community
- HMIS - closer to PIT count, also submit information on housing programs so will be pulling numbers, last Wednesday of the month, check your program roosters, do not report on voucher programs (services only)
- Emergency Housing Vouchers -CDA and DCHA, just need paperwork completed, needing to find folks
- Dairy Drive - first to move someone out to permanent housing will be this Friday, are they warm enough, shelters are not insulated, heaters are strong, once the door is opened have to start all over again, what are the barriers to getting people into housing, 11 people in top 50, paperwork completed is a big barrier, legal issues, biggest barrier - substance use and mental health, getting them to a place where they are ready, maybe have some guests that belong in PATH and SOAR, it is helpful that the staff to guest ratio is low, this community is safer but not able to keep all the drug traffickers out, waiting for the city to complete some work, hopeful this will make the community safer.

2. Next Meeting: Thursday, February 3, 2022 1:00 pm- 3:00 pm
Topic: Access to Coordinated Entry - Person Makes Contact
Who feels comfortable accessing?
Who knows how to access?
How/to whom is access being advertised?

If you need meeting materials in another format, please contact Torrie Kopp Mueller at tkoppmueller@cityofmadison.com.