

Outreach Committee Meetings Minutes

6/6 (Mon) noon-1:30pm

Attending: Brenda Konkel, Sara Allee-Jatta, Courtney Spears, Patrick Duffie, Tisha Butler, Mattie Reese, Kim Sutter, Karla Williams, Courtney Madigan, Sarah Lim, Alexa Weber, Torrie Kopp Mueller, Jeanne Erickson, MacKenzie Byer, Matt Julian, Tyson Vitale, Leslie Strangfeld, Erin Kollenbroich, Francesca Atkinson, Jasmine Hill, Zoua Xiong, Tijana Gruichich, Joanna Anderson, Audrey Davis, Nick Will, Sarah Anderson, Michelle Hemp, Nicki Cooper, Catalyst for Change, Isabell Schueffner, Ada Hajdini, Kirstie Keith

1. Introductions & Hope and Goals for the Committee

This is the first outreach committee meeting. Sara and Brenda provided background information on how the outreach teams who have been meeting decided to create a HSC outreach committee. The proposal to formally establish the outreach committee was approved by the HSC board and is pending HSC general membership vote for bi-law change.

The committee members did introductions and shared ideas on what this committee could work on in the future.

- Streamline HMIS entries among outreach providers
- Identify which data is most important to review regularly
- Review Racial disparities for black women and families
- Racial disparities of African Americans
- Faster Coordinated Entry process
- Minimum and ideal standards for outreach services provision and provide feedback to the Core Committee regarding outreach written standards
- Continue collaboration with outreach providers
- Outreach referral intake coordination
- How can MCOs collaborate with outreach partners to ensure people can access outreach services
- Why is the why behind data entry
- People who passed away while experiencing homelessness - how can we inform and support one another
- More connections with outreach partners, as a shelter staff
- Learn more about Coordinated Entry program and how to explain to clients (bigger picture of the process, expectations, timeline, etc.)
- Better understanding on who's best refer clients to, what is available
- Transportation access for unhoused clients
- Continued outreach coordination
- How to best support people in crisis
- How to connect with other providers

- Improve collaboration among outreach providers
- Explore different ways we can assess homeless needs other than VI-SPDAT
- Better sense of what everyone does
- Standardized expectation of outreach services, what is it we are doing and how we are helping, and how we coordinated with one another
- Coordinating extreme weather events and other important events
- Collective training
- Collective donation process
- Common language about outreach activities

2. Selecting the committee co-chairs

Chairs would facilitate the meeting and provide administrative work for the committee outside of the meeting (setting and posting the agenda, managing the HSC outreach listserv, etc.).

Courtney Spears and Audrey Davis will be co-chairs of the outreach committee.

3. Coordinated Entry Prioritization (populations we need to prioritize)

Core Committee requested all HSC committees discuss criteria to consider for housing prioritization. The committee brainstormed the populations they would like to see prioritized:

Street Outreach Committee

- Age 65+ (older adults)
- LGBTQ+
- Involved with street outreach
- Most likely to fall through the cracks
- Patterns of homeless
- Youth
- Parents with kids at home
- Undocumented persons
- Domestic violence victims
- Chronic medical needs
- Pregnant moms
- Unsheltered and car campers
- Determined vulnerable by Public Health
- Justice involved or at-risk of involvement
- Length of homelessness
- Traumatic Brain Injury
- People most likely to die on the street
- Criteria used for COVID programming
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Some additional comments included:

- VI-SPDAT questions were deeply personal invasive. Some people did not want to do it or provided correct information in completing the assessment. Could we make it a more rolling conversation instead of one time assessment?
- Public Health study identifies populations that are not getting services and are vulnerable, we should prioritize them.
- There are group of people who don't know about community resources and who are not eligible for existing resources. It is very difficult to even have to discuss how we should prioritize because housing is not recognized as human rights.
- The number of people who died while experiencing homelessness or in homeless housing programs have gone up in the last three years. We are not talking about that enough. Torrie is connecting with the State to see if we can collect and share the state and local data.
- When we no longer have COVID hotels, who would get the assessment (such as VI-SPDAT) and connect with housing first?
- Let's ask for data from Coordinated Entry where we are still seeing disparities, if things have been improving. Who's most likely to be housed in the system – sheltered and unsheltered (it may be that we are already prioritizing people who are connected to street outreach as they build rapport with the outreach workers and may score higher). The committee could identify the specific data points and request to ICA. Patrick from ICA could bring Equity reports and present at the next committee meeting.

At the next meeting, the Committee will review the ICA equity report and review the list of hopes and goals shared by the members today and pick three or so items to work on in the next few months.