Veterans Outreach & Recovery Program
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What does the Wisconsin Department of Veterans Affairs do?

There are three lanes of traffic when it comes to veterans benefits.
  1. Federal (VBA)
  2. State (WDVA)
  3. Local (CVSO,VSO)

The federal VA provides benefits and medical care for veterans regardless of state residency.

The WDVA is a state agency and provides benefits, programs and services to veterans and their families of the state of Wisconsin.

Local entities, such as the CVSO’s, and VSO’s provide both state and federal benefits at local (County) level.
A comprehensive, coordinated outreach program serving Veterans who would benefit from connection with community services and who may need support in navigating those service systems with a special focus on treatment and recovery support.
History

- Wisconsin Department of Health Services partnership
- Substance Abuse & Mental Health Services Administration (SAMHSA) funding
- Veterans experiencing homelessness and at risk
- Mental health and/or substance use diagnosis
- Behavioral health treatment and substance abuse services
- Served 49 counties in Central & Northern WI
Coverage Area
2014-2017
# VORP Statistics

<table>
<thead>
<tr>
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<th>2014-2017</th>
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<tbody>
<tr>
<td>Contacts</td>
<td>822</td>
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<tr>
<td>Enrollees</td>
<td>330</td>
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<tr>
<td>SOAR</td>
<td>43</td>
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<tr>
<td>Services</td>
<td>2,946</td>
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<tr>
<td>Referrals</td>
<td>1,587</td>
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Pilot Project Changes

- Funded through State of Wisconsin
- No requirement of homeless or diagnosis
- Serve anyone needing extra support
- Provide short and long term case management depending on need
- Serve all WI counties
- Pilot through June 2019
  - Requesting permanent funding
Criteria for Enrollment in VORP

Verification of the following:

• Are serving in the national guard of any state or a reserve component of the U.S. armed forces

• Served on active duty in the U.S. armed forces, forces incorporated as part of the U.S. armed forces, a reserve component of the U.S. armed forces, or the national guard of any state and were discharged under conditions other than dishonorable
Where We Serve Veterans

Taking our programs and services to the Veteran. Into the family home, on the street, in the jails, in the parks and forests, homeless shelters, and even in a disabled or roadside parked car.
Services

• Home – Assistance in having a stable, safe place to live
• Motivation – Assistance finding the internal motivation needed to change behavior
• Recovery – Assistance overcoming mental health and/or substance use issues
  – Payment of treatment for mental health and/or substance use disorders
Services

• Health – Assistance in managing conditions and making choices that support well-being
• Purpose – Assistance in conducting meaningful daily activities for the independence, income, and resources to participate in society
• Community – Assistance in building relationships and social networks
Outreach and Recovery Regional Coordinators (ORRC)

• Work with local shelters and others to find temporary, transitional, and permanent housing
• Establish a network that makes treatment options more accessible to Veterans
• Connection to benefits, employment, and education specialists
• Educate service providers on military culture and Veterans benefits
Referral for Services

- County Veterans Service Officers
- Veterans hospitals and clinics
- Private and non-profit clinics
- County behavioral health services
- Clinical coordinator assessment as needed
- Emergency needs: housing, food, transportation, etc.
## VORP Statistics

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
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<td>Contacts</td>
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<td>Referral Enrollees</td>
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<td>Recovery Enrollees</td>
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<td>Services</td>
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<tr>
<td>Referrals</td>
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Veteran Suicide Prevention
Question, Persuade, Refer (QPR)
• QPR is not intended to be a form of counseling or treatment

• QPR is intended to offer hope through positive action
Objectives

- Increase ability to identify an individual who may be at risk for suicide
- Increase ability to intervene effectively with those at risk
- Increase ability to refer someone to an appropriate resource
Questions?
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