



Homeless Services Consortium Board of Directors Meeting

October 28, 2021
11:00am-1:00pm

Zoom.us – Meeting ID: 931 4625 7261
Passcode: 554466
1-312-626-6799

The HSC Board strives to prevent and end homelessness, by advancing Housing as a Human Right. We provide leadership, advocacy, planning, and management of program funding in order to promote accessible and equitable housing and homeless services.

MINUTES

- Call to Order at 11:04 AM
- Welcome and Introductions
- Attendees:
 - Board Members: Gentry Bieker, Jael Currie, Patrick Duffie, Brad Hinkfuss, Kim Kennedy, Jonathan Grieser, Arree Macon, Lane Hanson
 - Staff: Torrie Kopp Mueller
 - Guests: Michelle Solle, Patricia O’Day, Shanita Lawrence, Sarah Lim, Evelyn Gildrie-Voyles, Nick Fatsis, Kelly Crooks, Kim Sutter, Angela Jones, Maggie Carden, Patti La Cross, Ulysses Williams, Jim O’Keefe, Todd Campbell
- **Vote to approve Minutes from September 23, 2021 and October 21, 2021** – Brad Hinkfuss
 - **Proposal to approve minutes from September and October meeting.**
 - All present voting members like the motion.
- Treasurer Report – Torrie Kopp Mueller
 - Balance as of September 30, 2021 = \$3,670.94
- Presentation of CoC Competition Funding Slate – Torrie Kopp Mueller, Review Committee Members
 - Recusals: Brad Hinkfuss

Proposed funding slate from CoC Funding Review Committee:

Agency	Program	Application Type	Average Score	Request Amt	\$3,832,070
Housing Initiatives	Permanent Housing for Chronically Homeless	Renewal	136.84	\$91,000	\$3,741,070
Porchlight	HOSTS	Renewal	133.59	\$220,089	\$3,520,981
Tellurian	Willy Street SRO	Renewal	127.76	\$81,034	\$3,439,947
Porchlight	Housing First Leasing Project	Renewal	127.40	\$151,021	\$3,288,926
Dane County	Rental Assistance	Renewal	124.71	\$1,173,514	\$2,115,412
Tellurian	PHP Consolidation	Renewal	120.73	\$428,233	\$1,687,179
The Salvation Army	RISE	Renewal	105.51	\$282,124	\$1,405,055
Lutheran Social Services	LSS Housing First	Renewal	74.31	\$104,704	\$1,300,351
The Road Home	Foundations	First Time Renewal	153.00	\$142,815	\$1,157,536
Lutheran Social Services	LSS New Doorways	First Time Renewal	123.00	\$91,399	\$1,066,137
Community Action Coalition	Dane County Rapid Rehousing Program	First Time Renewal	102.50	\$256,885	\$809,252
Institute for Community Alliances	HMIS	Renewal	Not scored	\$44,500	\$764,752
Institute for Community Alliances	Madison/Dane CoC Coordinated Entry	Renewal	Not scored	\$267,611	\$497,141
Institute for Community Alliances	Coordinated Entry Expansion	New - Expansion	111.00	\$276,400	\$220,741
Institute for Community Alliances	HMIS Expansion	New - Expansion	92.25	\$130,950	\$89,791
The Salvation Army	RISE Expansion	New - Expansion		\$40,000	\$49,791
Community Action Coalition	Dane County Rapid Rehousing Program - Exp	New - Expansion		\$49,791	\$0

- **Proposal: Approve FY21 CoC Competition Funding Slate**
 - All Board members like the proposal, Funding Slate passes
- Presentation and Discussion of County initiative for a Mental Health Crisis Triage Center – Todd Campbell
 - This is the first group that I am talking to about the report. Have contract with a group (RI International) that advises communities on best practices on crisis care and they do this work themselves.

- Crisis Triage Center – facility to act as 23 hour observation site for individuals having a behavioral health crisis due to mental health or substance use, will have recliners instead of beds, gets around some licensing, but is also meant to be a short-term response to crisis, provides a level of care for high-acuity individuals – in the midst of a crisis, will have a no wrong door approach, will admit those who are coming on a voluntary or involuntary basis – detox, variety of disabilities, dementia, etc., this facility will not have medical clearance, employ medical staff, behavioral health clinicians and peer support specialists
- Developed 14 recommendations: crisis triage center is one of them
 - Looked at crisis stabilization facilities and are similar to those around the country, triage centers often work closely with stabilization facilities – key recommendation is to look at admission requirements at those facilities
 - Other recommendations have to do with crisis care continuum and Dane county infrastructure, report will be posted within the next week or two, it is over 100 pages and goes into quite a bit of detail, speaks to mobile crisis teams, adequate crisis response across whole County, develop care coordination for behavioral health, workforce challenges, some regulatory concerns that will come up with this facility around taking involuntary admissions, statutes and administrative code do not line up to allow us to do that, there will be some work to do on this, ensure we have adequate expectations for these facilities, department has infrastructure in place to have accountability for system, make sure to follow through on metrics
- Guiding principle is peers first and peers last – who they see upon entry and who they see upon exit
- Group heard from many providers in the community and are impressed with services available in the community
- Next steps – take report, digest it and figure out how to move forward, some things being done, County budget sets aside \$10 million for a Crisis Triage Center and some operating funds, budget includes development of a Behavioral Health Division at the County, this is currently under Adult Community Services – including 5 new positions to carry out this implementation plan
- Happy to come to future meetings to share updates and get feedback as we move forward
- Questions for Todd
 - I want to underscore the importance of taking involuntary admissions. What is your ETA of when this might be up and functional? We will have a better sense once we have a building located. Can take time to find the property
 - Described as a 23 hour facility. People won't stay there beyond short-term stays. What do you see as the capacity? Suggestion is to start with 20 recliners, if we can take involuntary folks, then 22 recliners, anticipating flow as people won't stay long, this is to be a place that anyone can access
 - It seems like the continuum is missing a "sleep off" facility for people who do not want seek long-term sobriety, what if people are coming every day and using this as an alternate to other shelter options available.
 - This is envisioned as a place where people can go through a short-term detox, current detox facilities will remain an option, people could come many days of the week, staff will work with people on discussion of taking the next step
 - Could providers make referrals?
 - Part of a continuum, so want to be sure that providers know what the triage center offers as opposed to other resources available in the continuum, want to be as clear as we can about what different resources offer, will not turn people away who come to our doors
- Update and Discussion of Men's Shelter and Reindahl Park – Jim O'Keefe
 - Men's Shelter
 - Currently operating out of Fleet building on first street and anticipate remaining there until next fall, this space will start construction for the Public Market
 - Closing in on permanent site for men's shelter – evaluating 5 properties

- All 5 meeting basic criteria: size, location, access to transit, availability of property
- Need to have professional appraisals of property, then discuss with owners if appraised value is consistent with their own valuation, the City is confined by results of appraisals which may not always match with what the owner wants
- 2 properties are centrally located, 2 more outside, all will require substantial rehab work
- Funding commitments: City of Madison upon passage of 2022 capital budget \$4 million and \$2 million from American Rescue Plan, \$2 million congressional earmark, Dane County 2021 budget \$3 million, brings to a total of \$11 million, believe the total cost will be more – but won't be able to make more funding requests until we know more about the property and what work is needed, the \$11 million show a commitment to this project
- Will need another temporary location in Fall 2022, council has approved acquisition of property that could serve as that – Zeier Rd. property near East Towne Mall
- Other questions to address as to what this facility will be – what services will be provided? How to pay for them? \$500,000 for Porchlight to operate out of basements, current budget is more than \$2 million and it is still only an overnight shelter, will need to identify an operator(s)
- Three years to opening seems reasonable
- Questions for Jim:
 - What will process of public input will happen? City staff need Council approval so the location will become public as a resolution to the Council to acquire the property. It will be a public process.
- Reindahl Park
 - This has been a difficult undertaking. Currently an untenable situation there. Approximately 60-70 people staying there. Park is not equipped for this use physically and legally. Conditions are currently unhealthy, unsanitary and unsafe. Believe the situation will be more dire as winter comes. Will work to bring encampment to a close in an orderly fashion.
 - Will identify alternatives:
 - Use of congregate shelter – First Street for men, currently operating at 50% capacity, it is clean and spacious, as it gets cold we hope people will start using the shelter who currently are not
 - Sheltered campground at Dairy Drive – will meet city zoning, state campground and building code, will accommodate 30 people, will not support families, climate controlled shelter structures connected to electricity with small fridge, building with bathrooms and showers, fenced with privacy screening, onsite paid staff will support residents to assist in permanent housing, not being set up as a place to live long term, but as a resource to use as needed while working to acquire housing, MachOne Health was selected to lead onsite services, campground scheduled to open week of November 15th, shelters will be delivered 10/31 and should all be built by November 5th, allow time for operate to be familiar and get set up and provide opportunities for people who will move there to take a tour, give nearby property owners and businesses time to tour, will likely be media attention, this is a new undertaking for the City
 - Committed to securing a 3rd option and hope to have available near the end of November/early December, do not have this space identified, but are close to a solution that we can then discuss publicly
 - Questions for Jim:
 - Is there an established guest selection process? And what are policies to prevent it from being a long-term solution? Currently working with MachOne, other outreach and people at Reindahl to assess who could be successful there. We will not force people to move there against their wishes. Continued use of Reindahl will not be an alternative for people. This is not a tiny house village, not a location where people will live, uncertain how long this campground will

- operate – policy makers are committed to this site for as long as 2 years, but this will be influenced by how this experience goes
- Many people want to stay where they are. What will happen to those that stay? Nobody will move to Dairy Drive unless they want to, we know it won't work for everyone, but will not be only option, option of remaining at Reindahl will not be available by the year's end, we hope that it won't become an issue and if it does we will decide how to handle the situation,
- Will you be involved in conversations if people decide not to leave? On the level of individual campers, I may not be as those conversations will likely be with support services, but will be a part of conversations at City level,
 - Concerned about police being involved if these conversations do not happen now, doesn't sit well if someone is being punished, could this conversation happen sooner rather than later to ensure people are there to support
 - Good point, involved in countless meetings with City staff and providers, focused right now on providing better alternatives, City staff do not want to be at a spot where enforcement is necessary, we won't wait until that date to decide how to proceed, will work to find best alternatives
 - Not that answer I am looking for, but I want to be sure that people behind the scenes do not become lazy, the people there are part of our community, I don't want end result to be a lazy choice
- Wondering about 3rd alternative. Shelter and Dairy Drive is for individuals. Will there be an option for families and couples who do not want to separate, what about car campers and vans, will these opportunities also be offered to people at Hwy. 30
 - Have not addressed all of the issues and we understand that, first priority is Reindahl Park, Hwy 30 & Starkweather Creek are also on our radar, accommodations are not intended to support families, other conversations are happening with service providers, we do not have a great response for couples, but are thinking about how to accommodate couples, these are issues that are on our mind and we know we aren't solving all of the issues with Dairy Drive
- These are decisions largely for campers at Reindahl?
 - That is the priority, but we feel the same about addressing the issue of people living outdoors at other locations across the city, want to connect people with permanent housing
- Discussion of onboarding new board members – Brad Hinkfuss & Jael Currie
 - Looking at providing a couple of onboarding sessions, include all new board members to attend meetings to see how the operate
 - November have a session on meeting operations, standing rules of order
 - December – session on funding decisions made by Board
 - Dates have not been assigned
 - Torrie will send out Intro to HSC Training
 - No discussion as to whether or not there should be a tenure requirement for Board officers, but provide some training so new members know what that entails

Adjourn at 12:37 PM.

Future Meetings; scheduled from 11AM-1PM	Potential Future Agenda Items
November 23 rd (1-3PM)	

December 9 th	<ul style="list-style-type: none">• VI-SPDAT & Prioritization (Built for Zero team)• Fundraising Strategies• Equity in Funding Discussion• CoC Quarterly Spending Report (CoC Coordinator)• Set Community Funding Priorities

If you have topics you think the HSC Board should discuss, please email them to hsc@cityofmadison.com.