

1. What questions do you have about VI-SPDAT? What are your thoughts about VI-SPDAT as an assessment tool?
 - a. Living situation at time of assessment, it doesn't have anything about staying with family/friends in the supplemental questions. Answer: Projects required to use CE are unable to serve people in doubled-up housing situations.
 - b. Is it worth taking about the VI-SPDAT if it might be going away? Answer – will help us have questions about what comes next
 - c. Social security number – When does it need to be asked? Does it have to be asked at prioritization? Is useful to know if someone needs help getting a social security card or access to their number. Social Security # is at the top because that is where it is in HMIS. Form matches computer, but we need to design the tool to better serve the client and administratively we need to adjust. Social security # can help to identify it is the correct person. Currently doesn't provide alternative numbers or say they don't have it.
 - d. Sometimes households have been uncomfortable answering the questions. How do you create conditions so people can answer the questions and receive support in order to attempt to not re-traumatize? Be more thoughtful about asking these questions.
 - e. Sarah will reach out to some orgs who serve the immigrant population.
 - f. Release of Information – can be a source of anxiety to know that those orgs can share information, Can people have more agency over which organizations they have their information shared with or from? Can share within clarity to make things private, but not sure how to flag that for case conferencing. Assessors try to provide an explanation about why all of the agencies are on there. Having the broad ROI makes case conferencing meetings possible. Do we have to list the agencies as we do or can it be listed in small print at the end with a broad disclaimer at the beginning? Ask if there is any agency they don't want info shared with? Dane County Re-entry Coordinator is listed because we are trying to locate people. This allows us to coordinate with them, but could be a barrier to some people. Does criminal justice system ask for social security numbers? – Answer: No, they use name and DOB and they have a file number. How can the HMIS ID be used instead of the social security number? Criminal background does not filter folks out from CE, but does come into play when working with landlords in the community. People currently get more points if involved in criminal justice system.
 - g. Can we start a work group on addressing people with criminal backgrounds? Dane County is hiring someone to work on re-entry housing and has some funding?
 - h. In addition to tool, need to consider who is asking the questions and how it is being administered.

2. What questions do you have about the Dane County Continuum of Care Coordinated Entry Written Standards? What are your thoughts about the current standards?
 - a. PSH not much to change except around the severe service needs. RRH seems to be where the prioritization work really needs to be done. How to create smooth route from RRH into PSH if needed?

- b. How do we go about adding Category 2 to Written Standards? Would need to discuss about how to prioritize this population. The folks who conduct assessments may not be able to serve Category 2 population.
- c. Some folks need assistance in home with daily living activities – RRH may not adequately meet this need. RRH does not always provide the level of service needed by someone with high needs.
- d. Can be helpful to have peer support to assist people in dealing with trauma.
- e. People our project gets for PSH seems to be appropriate. Need to consider capacity of our system. The system is so beyond capacity. PSH providers are often the last stop. Our programs don't always meet the needs of people. They end up leaving PSH and do not have another option. We need a program to serve the folks with very significant needs.
- f. Service needs increase from when VI-SPDAT is first done as it takes a very long time to be connected with housing.
- g. Echoing what Johnneisha said -- I would like to see Category 2 folks have access to Rapid Rehousing. Also, wanted to echo the issue Brenda raised that some people won't do well in a rapid rehousing program and really need permanent supportive housing. There needs to be a way for the intake process to take that into consideration.
- h. Need a better connection to other systems. County & VPH providers made some connections. We need a process in our system to assess these higher level of needs and when to get County involved. Need to work in partnership with County programs. Melissa meets monthly with County providers about those with high needs.
- i. On ROI are there direct connections between the agencies. We say we will share info, but we don't have the connections. Need to have a system to identify folks with high level needs and make those connections.
- j. I feel like our inability to provide effective housing services doesn't lie in our actual abilities, but in finding landlords who understand the needs people have and ability to work with them to stay in housing. We need to have better connections with our landlords.
- k. Need to remember needs of survivors of domestic violence
- l. There is no doubt the landlord/tenant system is rigged - but don't forget that homelessness is a protected class and the fair housing complaints at EOC are fairly consumer friendly - but developing relationship with landlords is tough as the employees carrying out the tasks also have to be on board.
- m. ^not just the owner who needs to agree