

HSC Membership Meeting Minutes

February 20, 2024

❖ Welcome & Icebreaker

❖ Presentation by Ashley Sattelmaier and Bojan Dabetic, Human Resources Director and Clinic Director of Psychological Addiction Services in Madison.

- They are an outpatient Methadone/Suboxone clinic to help those suffering opiate dependency on the East side of Madison. At the end of September 2023, they were fortunate enough to also open a (stationary) Mobile MAT unit in Portage, WI where they can also dose patients 7 days a week! In addition to providing Methadone/Suboxone, they offer counseling services 6 days a week to all patients. They will be presenting on their Madison clinic, Portage Mobile unit, counseling services at both locations, MAT overview, Methadone/Suboxone information.
- Medication Assisted Treatment (MAT) – outpatient AODA program to help people dealing with opiate use
- Existed for 5 years, located off of E. Washington, across from DOC
- Serving about 275 patients
- Offer 2 medications: Methadone & Suboxone
- Contracts with all the major insurances, most are on Badger Care, have a couple who are uninsured
- Population served: Serve patients in Dane County and surrounding areas (LaCrosse, Beloit, Lake Geneva, etc), some are coming in daily
- Clinic must follow DHS rules, strict rules around receiving take home medications that results in less clinic visits
- All patients start with coming to the clinic everyday, can start to take home after 30 days and complete abstinence, takes a year to get to phase 5 when one can come to the clinic once a week
- Commitment can be challenging for people experiencing homelessness as it can be hard to come to the clinic every day
- Interested folks just need to call the clinic for an intake, will be able to get scheduled that day or the next
- Hours of operation 6AM – 1PM (Monday – Friday), weekends 6AM-9AM
- Out of 280 patients, 127 are no longer using opiates
- Average dose provided is lower than national average
- Mobile Unit – have a van, started September 2023, take the mobile unit from main location up to Portage 7 days a week, have about 30 patients who access this,
- Why don't clinics concentrate in rural areas? Transportation is good, we are centrally located, if we get 100 patients, we will open clinic in Portage and then take the mobile unit elsewhere
- Suggestions on getting transportation assistance for people that can't get to clinic, can get medical transportation (MTM), have weekly meetings with MTM to talk about concerns/issues that come up and work to set people up for success
- Why not offering vivitrol (and another drug, missed the name)? Hard to find patients who are eligible for vivitrol, doesn't make sense for new patients
- Can the mobile unit go to Beacon or Porchlight? It takes a lot to get it set up, a lot of regulations to jump through, Could be done, but will take a lot of work
- What is changing? What should we be aware of? Patients now are more unstable than they were pre-COVID, fentanyl, more people doing meth, number of homeless patients we serve has

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increased by 100, number one issue with retention/getting to a stable house is homelessness, people miss so many times that their does doesn't change

- During the week 40-45 no show, on the weekends there are 70-80 that don't make it in
- Counseling is available 6 days a week
 - Everyone must see their counselor, in the first 90 days need to see their counselor for one hour each week (not all clinics require counseling)
- What are common hesitations to accessing services? Going to the clinic 7 days a week and be a major turnoff, providers can encourage people to know that this works, we also don't provide high doses that leave people feeling like zombies
- Everyone does 2 drug screens a week, UAs
- Can only serve people who have dependency needs, can't provide pain management – need to go to a pain clinic

❖ **Committee Updates**

- **Governance and Nominating Committee** – 3rd Tuesday of the month, 2:30pm-4:00pm
 - Reviewed updates to election bylaws, talked about Artificial Intelligence policy for the HSC, discussed next steps regarding updates to current bylaws
- **Committee to End Youth Homelessness** –
 - Will start meeting again soon, likely on a quarterly basis
- **Written Standards Workgroup** – 3rd Thursday of the month, 1:00pm-3:00pm
 - Reviewed the case management section, brainstormed ideas on what we would like to see in that section
- **HSC Board of Directors** – 1st Wednesday of the month, 1:00pm-3:00pm
 - Approved Unsheltered Funding for Urban Triage, Draft of Community Plan, education on CoC & EHH funding competitions, board approved performance scorecards for those
- **Doubled Up Work Group** – 4th Tuesday of the month, 3:00pm-4:30pm
 - Provided updates on the Doubled Up Pilot, Discussion about referral partner process and confirming interest and setting up training, people can be referred to the program, but can't work with new households at this time as we are building the priority list to serve the highest needs families,
- **Funders Committee** – 1st Tuesday of the month, 10:30am-11:30am
 - 2024 work plan, discussed training that will be offered, discussed changing the meeting time
- **Shelter Providers Committee** – 1st Wednesday every 2 months, 9:00-10:30 am
 - Increased numbers of people accessing shelter, discussed trends on where new peoples are coming from, seeing increase in immigrants/people seeking asylum – discussed services for that population
- **Outreach Committee**- 1st Monday of the month, 12:00-1:30pm
 - Followed up on Point in Time, still working on final count, unsheltered number is higher than last year, discussed in-person HMIS training for outreach staff, outreach providers have been meeting weekly to do care conferencing – discussing how to make that work more effective
- **Core Committee** – 1st Thursday of the month, 1:00pm-3:00pm
 - Reviewed CoC funding award, Reviewed Coordinated Entry Release of Information and policy for adding new agencies, discussion on artificial intelligence in meetings, developing 2024 workplan

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- **Education and Advocacy Committee** - 2nd Wednesday of the month, 11:00 am-Noon
 - Discussed 2024 priorities, normally update this document every year, should no longer have yearly priority updates, but make it long term because there is so much advocacy to do and the priorities are very broad, will do a presentation to the Board
- **Community Plan Committee** – bimonthly on the 2nd Friday of the month, 9:30am-10:30am
 - Draft of Community Plan in final stages, can still make comments on the Plan through 2/21
 - Finished document will be available in March
- **City County Homeless Issues Committee** - 1st Monday of the month, 5:30pm
 - Not a committee of the HSC , it is the City County government committee that addresses issues related to homelessness, members are pointed by the Mayor and County Board of Supervisors Chair
 - Two presentations –
 - Education & Advocacy Committee – discussed their platform and what they are working on
 - Family Shelter Overview – number of shelters, intake process, recognition that there is not enough shelter for households with children, Dane County added funds for overflow shelter, discussed emergency hotel response in extreme weather conditions
- **Youth Action Board** - weekly on Sunday at 11:00am
 - No one to give updates.
- **Lived Experience Council** - Last Friday of the month, 1-2:30pm
 - We are attending committee meetings, and the City County Homeless Issues Committee, we are doing work in the various committees

❖ **Announcements**

- **Reimainge CE Workgroup of the Core Committee**
 - has been meeting for almost 2 years to make recommendations on how to change prioritization for PSH and RRH, some recommendations will be coming soon, basic recommendation will be presented to the Board in March, after Board approval will reach out to providers to provide and get more information
- Melissa Mennig and Liz Duffie are working to bring together a group of people who work in behavioral health and homeless services to do case consult, it is a good place to get resources and talk specific cases, there is an ROI that we use to talk about specific people. You can contact Melissa for more information or if interested in attending - Mennig.Melissa@countyofdane.com
- **Doubled Up Data Collection** –
 - information will be gathered in March, Johnisha Prescott is leading the data collection effort, email was sent to the HSC listserv,

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