



Homeless Services Consortium Membership Meeting Minutes

Tuesday October 20, 2020
1:00pm – 2:30pm
Via Zoom

Board & Committee Updates

- Governance and Nominating Committee – Tuesday October 20, 2020, 2:30pm-4:00pm
 - Bylaws vote today, soon will send email to seeking nominations
- Education and Advocacy Committee – 2nd Thursday of the month 1:30-3:00, November 12th
 - Regular meeting time has changed, Education & Advocacy Committee will do a Q&A session on 10/21 at 4:30 for people interested in learning more about speaking at committees
- Doubled Up Work Group – Tuesday October 27, 2020, 3:00pm-4:15pm
 - Working on informational materials about what we are envisioning for the future, haven't met regularly during COVID, will have more next month
- Funders Committee – Tuesday November 3, 2020, 10:30am-11:30am
 - October meeting was canceled
- Core Committee – 1st and 3rd Thursday of the month, 1:00pm-3:00pm; Thursday November 5 & 19,
 - Luke from TRC talked about the eviction moratorium, still a lot of evictions taking place, reviewed
 - VAWA sections of Written Standards, invite elected officials after the election from the State level, partnering with EAC on this
- Community Plan to Prevent and End Homelessness Oversight Committee – 4th Friday of the month, 2:30pm-4:00pm Friday November 6, 2020
 - Finished up surveys for grassroots/faith based mapping
- HSC Board of Directors – 3rd Friday of the month, 11:00am-1:00pm Friday November 20, 2020
 - Approved update to Lived Experience Compensation Policy, Approved Supplemental Written Standards, Discussion on ESG-CV funds and the next allocation, approved Written Standards for Prevention Services
- City County Homeless Issues Committee – 1st Monday of the month, 6:30pm
 - Had first meeting last night since the pandemic, unanimously supported Mayor's Temporary Permissible Encampments, not moving forward with resolution to prohibit camping in the park
- Committee to End Youth Homelessness – 2nd Monday of the month, 1:00pm-2:30pm
 - No known meeting date



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Monarch Health Presentation

Shanon & Hailey

hpierson@monarchrecovery.com and sschmidtknecht@monarchrecovery.com

608-298-7768 (for now!)

- Brand new to community, opioid addiction clinic, founding doctors are 2 ER doctors, both were seeing the opioid crisis on the medical side of things and felt there was a need for a one stop shop for treatment, counseling and case management
- Opened at end of September
- Working through credentialing and licensing for insurance purposes
- Are approved for Medicaid and Medicare and some others
- One stop shop: Medically assisted treatment (not methadone), can receive counseling and case management services, psychiatrist on site 4 hours each week, can do behavioral health consultations if not wanting to start full counseling,
- Located across the street from The Beacon, have had some patients come from Beacon and Men's shelter, now getting referrals through word of mouth, located at 521 East Washington Ave.
- Open to ideas on how to better reach homeless population
- Website: www.monarchrecovery.com Can use "contact us" link to reach out to staff, will eventually have referral form on our website
- We ask that patients call the clinic and schedule appointments for themselves
- Hoping to have an outdoor open house on November 6th, hope people will stop by and get some swag and drop off resources for your services
- Current serving about 6-8 patients each day
- Will take walk-ins at this time
- Rule about no-shows – there is a policy, but can't remember the details right now, will get back to us
- Will get brochures out once we have our permanent phone number
- Recovery coaches – working to make connections on this
- Would you consider serving people in group homes who are too sick to travel?
 - Working to figure out the logistics of this
- do not currently provide bus passes, but work to connect people to transportation services



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Minutes**

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Past + Current HSC Board Member Panel - Dana Stokes (current member), Liz Duffie (current member), Matt Julian (current member and secretary), Conner Wild (former board member), Takisha Jordan (former board member, served as Vice President),

What was the reason(s) you submitted and/or accepted a nomination for a seat on the HSC Board of Directors (BOD)?

- Knowing how system failed me and my family so wanted to see some changes in the community, especially around doubled-up families, was working at the front desk at The Road Home taking phone calls and families were not able to get help unless they were in the shelter, trying to find a way where I can make changes, wanted to look at solutions for people who were at-risk for homelessness, didn't understand lack of support for people outside of City of Madison
- Has been a social worker in many different sectors in the community and always dealt with housing insecurity, took over this role and person before me left a note saying I better get involved with the HSC and so I did, was encouraged to run because I work for a health care agency, did not win the first year, but came back as I started to find my own voice and get to know people, learn about funding decisions and how can the Board expand beyond that
- Moved to Madison from Seattle and wanted to get involved, had been in homeless services there and was very involved in my agency and wanted to be more system involved, I know it can be easy to stick with same routines and hoped a different community perspective could be useful especially from a community that struggles with homelessness

Does/did your service on the board match/meet your expectations? Please elaborate on any yes/no responses.

- There is a learning curve, it is a big system and it takes a lot to grasp it all, in the past 2 years I have really gotten a lot out of the board, finding my voice more, has become very fulfilling
- No. took me a long time to get a grasp on everything, we spent hours hearing about things that we didn't really have any influence over.
- Mixed bag. Everyone is motivated to serve on the Board because they see the successes and failures of the system, part of a large institution that is subject to larger level institutions (City of Madison/HUD), there is a learning curve, long term board members are helpful in answering questions, first year is getting oriented and second year know a bit more, a lot of information and moving pieces, it's a big undertaking, you have influence, but it is a narrow area of responsibility
- Opportunity to make decisions and influence topics that are on the agenda, not everything makes it onto the agenda which can be frustrating, surprised by tension between wanting to help all homeless populations, but only have influence on HUD related topics



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What advice would you give to people interested in serving on the BOD?

- If interested in the Board, committees do a lot of the actual work, I would recommend getting involved in the committees first and get a feel for the work there and then move onto the Board, committees are a great place to make a huge impact in areas you are passionate about
- Power is in committees because they do all of the work, Board makes final approval, I would have started in committees first and then go to Board, be open to learning, it is a complex system, there are a lot of acronyms, try to connect with someone on the Board to get some mentoring and learn more,
- Consider coming to a board meeting and see how they work, great opportunity to meet people across the system and have more indepth conversation and debate about homelessness in our community, really think about time commitment – can you attend all of the meetings?
- This is an opportunity to be of service to people in our community, Meriter benefits from my participation on the Board, I am able to bring a healthcare perspective to the table, we can work to see how to make systems work better together, it is humbling to learn everything, but it is worth it

Please share with us what leadership you and/or BOD members have provided to the general membership. In terms of leadership, what does the BOD do well? What are areas for improvement?

- Important communication happen between committees and board and it can be hard to keep up with, important to bring committee feedback to the Board and vice versa,
- I think Board collaborates well, the HSC as a whole is very large, there was a program not performing well and things may have become gossipy and caused issues, were able to work through that and feel that things have greatly improved, working to improve systems of communication around issues with agencies/programs,
- We were good at trying to connect with people in the community, put together MOUs and tried to collaborate, but sometimes the other agencies weren't following through on their end and need to be sure to hold them accountable,
- Executive committee – make sure meetings run, do really well that agendas contain items that are required for funding/written standards/etc, a small thing, but very important, my voice is stronger in developing agendas, all Board members can have input on agenda items, things that have developed: Doubled-up Work Group, Lived Experience Committee
- Having a hard time answering this question, I wonder what more we could have done.....I am not sure about this,
- Chair position is to be a liaison between membership and Board, this is why we are having this panel today; a lot of autonomy and possibilities, can look forward to making future changes



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Did you seek re-election at the end of your last term? Why or why not?

- I did seek re-election, but there was only one seat for someone with lived experience and others were interested, I moved aside to give space for them, wanted others to have the opportunity to share their experience
- Did not seek re-election, wanted to see some de-siloing, there were great candidates and I felt it was important to have their expertise at the table, nothing related to my experience on the Board just wanted to give others an opportunity

Is there anything in the works you are excited about this upcoming term?

- Extra funding with COVID allows us to look beyond what we are doing already, had new agencies apply with last RFP, lived experience committee being formed
- Start over again with a fresh start, my place on the Board was interrupted and I didn't get a lot of instruction, I want to learn and know more about this process, I didn't get attention or instruction I needed because I didn't have a job in that field, looking forward to seeing how I can contribute to making solutions
- Group is meeting to help address some of the issues that has been brought up here, how to make meetings that are easier to step into on day one, improve culture in general, balance between having new voices every year and having people with experience on the Board who can provide mentorship and experience to new members
- You get to work closely with people who are respected in this work and very passionate about it, personal development can happen

- **Bylaws Change Vote**

- 25 approve, 1 opposed and 1 abstain
- Proposed changes pass

Melissa Mennig & Takisha Jordan

