

## Shelter Services Committee Minutes

Wednesday, June 4th, 2025 9-10:30 AM

1. Introductions (Question: Something that made you smile this week?)/Notetaker
2. Community Plan- Year 1 Implementation Review

<b>Goal #3 - Coordinate &amp; strengthen the homeless response.</b>	
3.1.1.	Increase equitable access to shelter, housing and other services by finalizing and implement a new, equitable Coordinated Entry System (CES) assessment.
3.1.7.	Create at least one new community-based resource hub for people experiencing homelessness and CoC members to make recommendations on services needed at men's shelter.
3.1.8.	Develop a plan to notify community, funders and policy makers of housing navigation needs including the reduction in resources for Quick Move In Funds. Also, provide information to WI Interagency Council Director to inform State Panel to End Homelessness
3.1.9.	CoC Workgroup review and update case management system to align with best practices and written standards, and to include creative peer support leadership opportunities.
3.2.1.a.-c	Continue improvements and redesign of the shelter system to be more housing focused. CoC Workgroup revising, updating, and enhancing case management section in the written standards.
3.2.2.b.-c	Homelessness on funding needed for sufficient operations for adequate staffing and case management.
3.2.3.	Build purpose-built shelters for men, and women and families, and ensure that the facilities serve as access hubs to a variety of services and supports by evaluating the family shelter system and capacity, right-sizing to meet the actual need, and ensure sufficient funding of shelter operations for adequate staffing and case management, including creative peer led case-management solutions.
3.2.6.	Create 50 new interim housing solutions such as motels, respite, behavioral health housing and other interim housing options. CoC members participate in discussion and provide information about types of interim housing solutions needed.
3.2.7.	Strengthen shelter connections to local agencies that support children including schools, childcare centers, health services. CoC work with Early Childhood Homeless Workgroup to host training on early childhood resources.
3.2.8.	Develop a centralized system to coordinate street outreach groups and unsheltered homeless programs. CoC provider hire and implement Street Outreach Coordinator provided by Unsheltered NOFO funding.
3.3.1.	Create coordinated plans to reduce discharges to homelessness using approved CoC discharge planning strategy. CoC review and update the plan on annually basis and reach out to other sectors for more engagement.
3.3.3.	Create cross-sector education and training with health care, criminal legal, education, workforce development, etc. to improve cross-sector access, identify better opportunities for collaboration, and understand the homeless and cross-sector systems better. Use items identified in Needs Assessment and sign agreement with Homeless Education Network (HEN) and Early Childhood Homelessness Workgroup (ECHW).
3.4.3.	Make accessing shelter, housing and services feel comfortable for non-native English speakers and those who English is their second language.

3.1.1. Increase equitable access to shelter, housing and other services by finalizing and implement a new equitable CE assessment

→ Tier 1 and Tier 2 assessment system done. Still to look at Tier 2 assessment tool.

Create at least one new community-based resource hub for people experiencing homelessness and CoC members to make recommendations on service needed at men's shelter

→ What are shelter priority services at community services?

- Mental health or recovery services. Porchlight is making connections to get people connected to outpatient treatment services. Peer support can be used for mental health support, too.
- General resources – computer, phone, printer, etc. People come to JFF office, not going all the way to downtown, needing a computer access to do job applications, need to make a phone call to my PO, basic time and space, not too rigid
- Group facilitator who can help with creating and being in a community when they find housing – presence of people with lived experience/peer support who can lead the group conversation, etc. People need to have a community when they have housing. Making a community outside of the shelter is important.
- Housing readiness specialist – prepare people to maintain housing. Have some difficult conversations up front. Go over expectations of the housing lease. Work on preventing return to homelessness. Connect people to CCS, so people can have long term support and success. Life skills. People get housing and then they come back.
- ADRC and CCS connection

3.1.9 CoC workgroup review and update case management system to align with best practices and written standards, and to include creative peer support leadership opportunities.

Homelessness on funding needed for sufficient operation..

→Shelters are exploring 1915i to increase services.

Building purposed-built shelter for men, and women and families...

→TSA -restructuring to try to meet capacity. How do we grow?

3.2.7 Strengthen shelter connections to local agencies that support children including schools...

→Early childhood workgroup training has been done, need to do it again.

3.3.1 Create coordinated plans to reduce discharges to homelessness using approved CoC discharge planning strategy.

→Core Committee, Beacon is working with healthcare, mental health, criminal legal system.

TSA is working with systems if there is an ROI

3.3.3 Create cross-sector education and training with healthcare, criminal legal, education...

→Behavioral /HWN system coordination. Good working relationship with Matt Julian (Meriter).

Would be good to have more of those connections with other hospital and health systems.

### 3. System Flow- Singles Shelter Conversation/Brainstorm

Sarah Lim shared the draft chart below to introduce the next meeting discussion on the singles system flow. There are many ways to group shelter participants for targeted services such as age or how long they have used the shelter. In the chart below, we are using the Reimagine Coordinated Entry RRH and PSH target population – those who will be prioritized and those who are not. We will discuss at the next meeting, from what services the different groups would benefit the most and who could provide the services, starting from newly homeless population. After discussing the system flow and services for singles, we will move to family system discussion.

## Shelter Services Committee Discussion

### Supporting Single Individuals in Shelter: Service Strategy by Coordinated Entry Target

Newly Homeless (Less than 30 days & less than 9 months)	In Between (9-12 months)	Long Term Homeless (12 months +)
Not referred to Tier 2 because they are too new	Homeless between 9-12 months: Not getting newly homeless points for RRH, but homelessness not long enough for PSH	Not referred to Tier 2 for PSH because the length of homelessness is not very long (typically less than 3 years).
Prioritized for CE RRH	N/A	Prioritized for CE PSH
Referred to Tier 2 but have low score and do not get housing through CE	Referred to Tier 2 but have low score and do not get housing through CE	Not referred to Tier 2 for PSH because their other vulnerability scores are lower; Referred to Tier 2 but do not get housing through CE
<b>Rapid exit/diversion conversation; housing search and move-in cost assistance</b>	<b>Connection to ongoing services (CCS, 1915i, etc.)</b>	<b>Targeted case management</b>

#### 4. Shelter utilization and other updates (Put in the chat if low on time) 5 mins

- Healing House has four open rooms right now, two pending referrals.

- Porchlight Men's Shelter averaged 284 guests per night in May, w/ 616 unduplicated guest during that month. Currently, we are serving on average about 270 a night. Clients are getting housed and we are planning for the permanent shelter
- TSA: Women's Shelter has 90 women that last. Family Shelter we had 31 Families and have 7 families scheduled to come into Family Shelter this week
- Safe Haven averaged 42 guests per day in May, w/ 141 unduplicated guests during that month.
- YWCA shelter-30 residents 1 unit vacant not ready-2pending referrals
- Beacon Updates
  - Daily average 233
  - Service Focus
    - Coordinating better with agency case managers and behavioral health resources.
      - Staff trainings
      - Deep dive conversations service providers
    - Resource Center Safety
      - Unauthorized visitors
      - Substance Use on property
      - Facilities Maintenance.
  - Next In-Service Days 6/5 and 7/10
- DAIS - no current openings. 15 adults on our waitlist, 8 of those have children in their care.

5. Cold Weather Night Conversation (If time allows, may move to Aug agenda)
  - a. Currently when weather is below 20 degrees.
  - b. Should this change, if yes is it for all population or specific subpopulations?
  - c. What are the impacts? Cost? Space? Operators?

The committee did not get to the agenda topic.

6. Miscellaneous/ walk on items
  - a. CCHIC Budget Listening Sessions
    - i. Date/Time: June 9th, 2024 @ 5:30pm
    - ii. Location: Zoom
    - iii. Link to register: <https://www.cityofmadison.com/MeetingRegistration>

Other comments:

Air quality events can be considered extreme weather and the city and county extreme weather hotel funds can be used as needed.

Next meeting – Wednesday, August 6th 9-10:30 AM

If you need meeting materials in another format, please contact Melissa Mennig at [mennig.melissa@danecounty.com](mailto:mennig.melissa@danecounty.com)